

Resource Manual Categories

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Hotlines

AIDS Hotline:

English Speaking 1-800-342-2437

Spanish Speaking 1-800-344-7432

TTY for Deaf 1-800-243-7889

<http://www.ashastd.org/>

Alcohol and Substance Abuse Hotline: 1-800-784-6776

<http://www.addictioncareoptions.com>

Arthritis Hotline: 1-800-283-7800

Asthma and Allergies Hotline: 1-800-727-8462

Cancer Hotline: 1-800-227-2345, <http://www.cancer.org>

Contact Helpline

P.O. Box 69 Athens, TN 37371-0069;

(423) 745-9111

(423)-476-2250

A 24 hour hotline offering free, confidential, non-judgmental listening services to anyone in need. Services include crisis intervention, information and referral, and reassurance calls to the elderly. We also have support counselors assigned as back-ups every day. We are also the answering service for AL-ANON. Anyone may call Contact. No fees necessary, Location to be determined. Hours are Monday-Friday 9 am- 4 pm Help lines: 24-hours service.

Department of Human Services Hotlines

Families First: 800-863-6178

Child Support: 800-838-6911

TennCare, Food Stamps/Family Assistance Office: 800-669-1851

EBT Card: 800-997-9444

TTY for Deaf 1-800-243-7889

<http://www.ashastd.org/>

Family Violence Program/Harbor Safe House

Family Resource Agency

3680 Michigan Avenue, NE

Cleveland, TN 37323

Hotline #: (423) 476-3886

Business #: (423) 479-9339 ext. 25 - 8:00am to 5:00pm

Fax #: (423) 472-4823

Serves victims of Domestic Violence and Sexual Assault from Bradley and Polk Counties who are 18 years and older. Services included: A 24 Hour Hotline. Confidential shelter (Harbor Safe House), individual counseling, support groups, rape and sexual assault services, legal advocacy, local transportation, community education and follow-up. No fee for services. Community Support Group meets every Monday from 6:30 to 7:30. Child care provided up to age 12.

Headache Hot Line-1-800-843-2256

Health Options Hotline- 1-888-486-9355

Hearing Hot Line- 1-800-222-3277

Hearing screening done over the phone Monday – Friday, 9 AM to 5 PM

Heart Hot Line- 1-800-242-8721

H.O.P.E. Center INC.

Domestic Violence Prevention

PO Box 1561

Athens, TN 37371

(423) 744 0599 or 24 hour Hotline number (423) 745 5289

Meat Safety Hotline- 1-800-535-4555

Middle Tennessee Poison Center

1161 21st Avenue, South, 501 Oxford House

Nashville, TN 37232-4632

Hotline: 1-800-222-1222

Services: 24-hour toll free access to emergency information about poisonous substances from a poison information specialist who will offer first aid information or referral to doctor or emergency room of the local hospital.

Money Problems Hotline- 1-800-388-2227

TN Meth Task Force Hotline - 1-877-TNMETH

New Hope Pregnancy Center

4526 Mouse Creek RD, NW

Cleveland, TN 37320-5183

(423) 479-6683

Material needs, Free Pregnancy Test, Referrals, Adoption, Counseling, and Physical Needs met. 24 hour a Day Hotline

Partnership for Family, Children and Adults

P. O. Box 6234

Chattanooga, TN 37401

Hotline #: (423) 755-2700

Serves individuals in crisis. Included, a 24 Hour Hotline, Confidential Shelter (60 to 90 day stay), Counseling/Advocacy, Children's Counseling, Support Groups, Rape and Sexual Assault Services, Legal Advocacy, Emergency Local Transportation. Age Limit for male children - 12.

Safety Hotline- 1-800-621-7619

Social Security Administration National Helpline/Hotline (800)772-1213

Tennessee Adult Protective Services In-take Hotline- 1-888-277-8366

Tennessee Child Abuse and Neglect 24-hr Hotline – 1- 877-237-0004

Tennessee Department of Family Assistance- 1-866-311-4287

Tennessee State Health Insurance Assistance Program- 1-877-801-0044

TNCARE

General Hotline 1 800 669 1851

Customer Service Lines

Blue Care: 1 800 468 9775

John Deere Health Care: 1 800 224 6601

PHP Health Care: 1 800 747 0008

Uninsured of Tennessee- 1-888-486-9355 or www.TNHealthOptions.org

Uninsured Pharmaceutical Assistance:

www.rxoutreach.com

www.NeedyMeds.com

www.pparx.org

www.rehope.com

www.xubex.com

www.TogetherRxAccess.com

www.FreeMedicineFoundation.com

www.PharmaAssist.com

Adoption Services/ Respite Care

Bethany Christian Services

4719 Brainerd Rd
Chattanooga TN 37411
(423) 622 7360

*5816 Kingston Pike
Knoxville TN 37919
(865) 588 5283*

Adoption agency

Notes:

Tennessee Baptist Children's Home

6623 Lee Highway
Chattanooga TN
(423) 892 2722

*6628 Central Ave
Knoxville TN 37912
(865) 686 0601*

Residential care for children of all ages, adoptions

Notes:

New Hope Pregnancy Center

4526 Mouse Creek RD, NW
Cleveland, TN 37320-5183
(423) 479 6683

www.newhopepcc.org

Material needs, Free Pregnancy Test, Referrals, Adoption referrals, Counseling, Physical Needs met. 24 hour a Day Hotline.

Notes:

New Hope Pregnancy Center East

Family Resource Center
1075 Blythe Avenue, Suite 10
Cleveland, TN 37311
(423) 479 7960

Hours of operation: Monday 10:00 a.m. to 5:00 p.m. & Thursday 2:00 p.m. to 7:00 p.m.

Notes:

Smoky Mountain Children's Home

Foster Family Care
449 McCarn Circle
Sevierville, TN 37864-4391

**Southeast Region:*

(423) 715-6922 (phone)

(423) 559-0523 (fax)

judymarie7777@yahoo.com (email)

**Sevierville Campus:*

865-453-4644 (phone)

865-365-0220 (fax)

fostercaredir@smch.cc (email)

Smoky Mountain Children's Home is a non-profit faith-based provider agency of foster care services, in-home services and adoption services. The Smoky Mountain Children's Home Sevierville Campus serves as a level 2 non-constraint residential care facility.

Visit our website at www.carecampusnews.cc.

Notes:

Child Abuse

10th Judicial District Children's Advocacy Center

PO Box 1561

Athens, TN 37371

(423) 744-0599

Fax: (423)744-8284

Grantt99@comcast.net

Children's Advocacy Center, Forensic Interviews, Forensic Medical Exams, Counseling, Family Advocacy, Child Abuse Prevention Presentations. No charge necessary for service. No insurance necessary. Serves: Bradley, Polk, McMinn and Monroe Counties.

Notes:

Behavioral Research Institute, Inc.

2292 Chambliss Avenue, Suite C1 & C2

Cleveland, TN 37311

(423) 479-1590

Fax 479-5679

<http://behavioralresearchinstitute.ebradley.net/>.

Director: Dr. Tom Biller

Behavioral Research Institute is a nonprofit corporation that provides child abuse prevention classes, parent stress training, anger management for adolescents and adults, parenting skills, and general stress management techniques. Spouse abuse treatment program from court referrals. Free classes regarding substance abuse problems and internet safety available. State certified domestic violence prevention program available for a modest fee.

Notes:

Southeast Department of Children's Services

2703 Commerce Drive

Cleveland, TN 37311

(423) 479-0591

Fax: (423) 478-0599

Regional Director: Sandra Holder, (423) 493-5920

Covering: Bradley, Meigs, McMinn, Rhea, Bledsoe, Polk, Sequachie, Grundy, Franklin, Marion

Mission: The Department of Children's Services, in cooperation with families, local communities, juvenile courts, and schools will provide timely, appropriate, and cost-effective services for children in state custody and at risk of custody, so these children can strive to reach their full potential as productive, competent, and healthy adults.

Offering the following services for children birth to eighteen:

Adoption and Foster Parent Services 877-DCS-KIDS (327-5437), Child Protective Services, Central Intake take all of Tennessee's Reports of Child Abuse or Neglect 1.877.237.0004, Foster Care, Treatment Facilities for children in custody, Juvenile Justice, Path Classes, and Relative Caregiver Program.

Notes:

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Child Care

Childcare resource

(423) 629-4174

Notes:

Child Care Locator

<http://tn.gov/humanserv/childcare/providers-map.htm>

Notes:

Boys and Girls Club of Cleveland

<http://www.bgca.org>

Blythe Avenue Unit
1035 Blythe Avenue
Cleveland, TN 37311

Cleveland State Community College Unit
3535 Adkisson Drive
Cleveland, TN 37312
(423) 614-8761

George Johnson Teen Center
387 3rd St SW
Cleveland, TN 37311
(423) 472-6826

James H. Tucker Unit
385 3rd Street SE
Cleveland, TN 37311
(423) 559-8299

Reba M. Powers Unit
1204 Lay St.
Cleveland, TN 37311
(423) 559-8074

Provides youth guidance by variety of programs to meet the interests and needs of all boys and girls. Programs provided are recreational, instructional, social interest clubs, and field trips. Membership Fee/Registration Fee \$10.00 annually and serve 6 to 17 years old.

Notes:

Charlotte's Little Tots

163 Live Oak Trail NE
Cleveland, TN 37323-5525
(423) 339-0157

Ages: 10 Months – 5 yrs. of age.

Hours: 7:00AM – 5:15PM

Notes:

Denise's Family Day Care

110 Hannah Lane NW
Cleveland, TN 37311-8052
(423) 559-1180

Ages: 6WKS to 5 yrs. of age

Hours: 6:00AM to 6:00PM

Notes:

Gingerbread House Childcare

712 Ramsey Bridge Rd SE
Cleveland, TN 37323-8480
(423) 473-7340
Ages: 12Months – 13Years
Hours: 5:30AM – 3:00PM

Notes:

Happy Faces

1507 Fore Dr SW
Cleveland, TN 37311-2553
(423) 479-2486
Ages: 6WKS. – 5YRS.
Hours: 6:30AM – 6:00PM

Notes:

Shiloh Baptist Church

358 Highway 64
Ocoee, TN 37361-3624
(423) 338-4292

Aftercare Program that will pick children up form South Polk Elementary, Benton Elementary, and Shenandoah Academy. The contact person for all programs will be Paula Pierce

Notes:

Children's Services

10th Judicial District Children's Advocacy Center

PO Box 1561 Athens, TN 37371

(423) 744-0599

Fax: (423)744-8284

Grantt99@comcast.net

Children's Advocacy Center, Forensic Interviews, Forensic Medical Exams, Counseling, Family Advocacy, Child Abuse Prevention Presentations. No charge necessary for service. No insurance necessary. Serves: Bradley, Polk, McMinn and Monroe Counties

Notes:

100 Black Men of Bradley Co., Inc.

Mentoring program

Reggie Parker

3834 Woodcrest Circle

Cleveland, TN 37312

(423) 400-5467 or 472-2644

Notes:

Can-Do Kids

476-7212

Fax 476-1673

candokids@gmail.com

Occupational therapy for children and adolescents with a variety of diagnoses, including, but not limited to ADD/ADHD, developmental delays; dyslexia; learning disabilities; sensory integration disorder; autism; Aspergers, etc.

Notes:

Child Support of Tennessee

285 Church Street, NE

Cleveland, TN 37311

(423) 479-8144

Fax: (423) 559-0266

Services: Provide court assistance in securing child support

Notes:

Children’s Hospital in Knoxville

208 Clinche Avenue

Knoxville TN

865-541-8000

Fax (865) 541-8343

Notes:

Relative Caregiver Program

Southeast Region

Denise Pittenger, Director

Dpittenger@sedev.org

Southeast TN Area Agency on Aging and Disability

P.O. Box 4757

Chattanooga, TN 37830

(423) 424-4252

Fax: (423) 424-4225

The Relative Caregiver Program is a new partnership of the Southeast Tennessee Area Agency on Aging & Disability and Signal Centers, Inc. providing a “one-stop-shop” for Relatives who are raising children related to them by blood, marriage, or adoption. It is funded by an agreement with the State of Tennessee’s Department of Children’s Services. It is designed to be a comprehensive system of information, referrals, and support services that will promote resource awareness and stability for families. Serves Hamilton, Bledsoe, Bradley, Franklin, Grundy, Marion, McMinn, Meigs, Polk, Rhea and Sequatchie Counties.

Notes:

Ronald McDonald House

200 Central Avenue

Chattanooga, TN 37403

Phone: (423) 778-4300

Services: Temporary housing and meals for families of children 0-18 years old or full-time college students receiving treatment in the Chattanooga area. Operates a day room inside Children's Hospital for patient family members in Erlanger, Siskins, or Children's Hospital. Day room staffed by volunteers and provides showers, laundry facilities, food and respite care.

Notes:

Siskin Children's Institute

1101 Carter Street

Chattanooga, TN 37402

(423) 648-1700

Fax (423) 648-1739

Siskin School provides a quality early childhood education to children with special needs and disabilities. Siskin Training and Resource Center provides disability information and support to families, trainees and professionals through a dynamic array of outreach programs. The center offers a free lending library, family support, specialized training for educators and health professionals, and playground education to help organizations create play spaces for children of all abilities.

Notes:

Smoky Mountain Children's Home

Foster Family Care
449 McCarn Circle
Sevierville, TN 37864-4391

**Southeast Region:*

(423) 715-6922 (phone)

(423) 559-0523 (fax)

judymarie7777@yahoo.com (email)

**Sevierville Campus:*

865-453-4644 (phone)

865-365-0220 (fax)

fostercaredir@smch.cc (email)

Smoky Mountain Children's Home is a non-profit faith-based provider agency of foster care services, in-home services and adoption services. The Smoky Mountain Children's Home Sevierville Campus serves as a level 2 non-constraint residential care facility.

Visit our website at www.carecampusnews.cc.

Notes:

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Southeast Department of Children's Services

2703 Commerce Drive

Cleveland, TN 37311

(423) 479-0591

Fax: (423) 478-0599

Regional Director: Sandra Holder, (423) 493-5920

Covering: Bradley, Meigs, McMinn, Rhea, Bledsoe, Polk, Sequachie, Grundy, Franklin, Marion

Mission: The Department of Children's Services, in cooperation with families, local communities, juvenile courts, and schools will provide timely, appropriate, and cost-effective services for children in state custody and at risk of custody, so these children can strive to reach their full potential as productive, competent, and healthy adults.

Offering the following services for children birth to eighteen:

Adoption and Foster Parent Services 877-DCS-KIDS (327-5437), Child Protective Services, Central Intake take all of Tennessee's Reports of Child Abuse or Neglect 1.877.237.0004, Foster Care, Treatment Facilities for children in custody, Juvenile Justice, Path Classes, and Relative Caregiver Program.

Notes:

Tri-State Therapeutic Riding

Rainbow Riders

P.O. Box 1371

Cleveland, TN 37364

339-2517 or 476-9310

Fax: 476-7161

info@tsec.org

Provides the opportunity for physical and emotional healing, equestrian education, and fulfillment of individual dreams in a structured therapeutic riding environment for mentally, physically and emotionally challenged individuals of all ages.

Notes:

Clothing and Apparel Services

Big Springs Baptist Church

1425 Hardwick Street

Cleveland, TN 37311

Phone: 472-1101

Hours of Operation: 9:00 a.m. – 11:00 a.m. Tuesday

Notes:

The Caring Place

130 Wildwood Ave SE

P.O. Box 5334

Cleveland, TN 37320-5334

(423) 472-4414

Non-perishable food and ready to wear clothing provided for those whose income is at or below the Federal Poverty Guidelines for their family size in Bradley County. Must bring proof of income, photo ID, proof of address, and Social Security cards for each family (if available). No fees for services. Call (423) 472-4414 to make a referral. Hours of Operation: 10:00 a.m. to Noon Tuesday through Friday

Notes:

Faith Memorial Church

910 17th Street NW

Cleveland, TN 37311

Phone: (423) 476-6281

Hours of Operation: 9:00 a.m. – 10:00 a.m. Thursday

Notes:

First Baptist Church

Manna Ministry

340 Church Street

Cleveland, TN

(423) 476-5528

Services provided: Food, help with rent & utilities, medical and clothing.

Hours of operation: Monday – Thursday 9:00 a.m. – 12:00 p.m.

Notes:

Goodwill Thrift Store

220 Grove Avenue, NW

Cleveland, TN 37311

Phone: 479-7634

Services: Donated clothing, shoes, household items, etc., repaired and refurbished if needed, at reduced, very reasonable prices.

Hours of Operation:

9:00 a.m. – 8:00 p.m. Monday – Saturday

12:00 p.m. – 6:00 p.m. Sunday

Notes:

Habitat for Humanity Home Store

140 Edwards Street

Cleveland, TN 37311

Phone: 473-4610

Hours of Operation: 9:30 a.m. – 5:30 p.m Tuesday – Friday

The Habitat Home Store is a resale store for "gently used" as well as some new material available through donations by individuals and local businesses. Since we do not purchase any merchandise, the Home Store can sell these items at a greatly reduced price (typically 20 % - 70 %) of the items retail prices. This is a great benefit for those in need of items at reduced prices. The Habitat Home Store exists as a division of Habitat for Humanity of Cleveland. Proceeds from our sales go

directly to support the affiliate in its mission to eliminate substandard housing in our community.

Notes:

Mt. Olive Ministries

3522 Harrison Pike

Cleveland, TN 37312

Phone: 479-3381

Hours of Operation: By Request Monday – Friday

Notes:

Salvation Army Thrift Store

1701 S. Lee Highway

Cleveland, TN 37311

Phone: 479-2459

Services: Provides used household items and clothing at a reasonable, low price for the needy. Some furniture and emergency assistance available.

Notes:

Court Related Services

Bradley County Juvenile Court

Linda Calloway- Director
1620 Johnson Blvd. Cleveland, 37311
(423)728-7081
Fax: (423) 476-0538

Juvenile probation services, Case management, Drug and Alcohol education (J.A.D.E), Parenting classes, Community service, supervised visitation, Alternative middle school, Juvenile detention center, Truancy and Juvenile court.

Notes:

Child Support of Tennessee

285 Church Street, NE
Cleveland, TN 37311
(423) 479-8144
Fax: (423) 559-0266

Services: Provide court assistance in securing child support

Notes:

County Clerk Office, Bradley County

155 N. Ocoee St.
PO Box 46
Cleveland, TN 37364
(423) 476-0520

www.state.tn.us/safety/licen32.html

Provides Disability Parking Placard, Application must be completed by physician and is available on the TN, Dept of Safety website listed above, Permanent handicap placard and license plate is \$21.50, and Temporary placard is \$10.00. You must be a Tennessee resident drivers or passengers confined to a wheelchair, able to walk only with difficulty or uncertainty or with vision of not more than 20/200 with corrective lenses. MON-FRI. 8:30AM-4:30PM; FRI 8:30AM - 5:00PM

Notes:

DNA Diagnostics Center 1-800-363-1855
Conclusive, Legal Results Within 5 Days
Payment Plans Available 0% Interest
No Doctor or Court Order Required
All Samples tested twice to ensure 100% Accuracy

\$420 for testing
\$100 Deposit to begin Testing; flexible payment options
* Spanish Phone Line 1800-833-0731

Notes:

Family Friends and CPI
1620 Johnson Blvd
Cleveland, TN 37311
Barbara Burns
(423) 728-7043
Fax: (423) 479-0447
Provides case management services to children and families.

Notes:

Legal Aid of East Tennessee

85 Central Avenue, NW

Cleveland, TN 37311

Phone: (423) 479-8577 or 1-800-445-3219

Services: Free legal assistance to low-income persons and eligible senior citizens. Legal Aid does not handle criminal matters.

Hours: Mon-Fri. 8:30am-5:00pm. Closed for lunch 12:00 pm -1:00 pm.

Notes:

Office of District Attorney Steven Bebb

Tennessee District Attorney General's Office

P.O. Box 1351

Suntrust Bank Bldg.

93 Ocoee Street, 2nd Fl

Cleveland, TN 37364-1351

Phone: (423) 472-2179

Fax: (423) 479-4434

The District Attorney General and his or her staff prosecute all criminal cases on behalf of the citizens of the State of Tennessee. This office serves Bradley, McMinn, Monroe, and Polk Counties.

Notes:

Physician Services of Cleveland PC

2650 Executive Park Northwest

Cleveland, TN 37312-2746

Phone: (423) 479-9679

Drug & Alcohol Testing & Detection Services and Paternity Tests & Services

Notes:

State of Tennessee 10th Judicial District- Public Defender

PO Box 1453

Cleveland, TN 37320-1453

(53A Central Avenue, Cleveland, TN)

(423) 478-0348 or (423) 746-5418 (McMinn County)

Services: Serves as the court appointed legal representative for indigent defendants involved in criminal cases in Bradley, McMinn, Monroe, and Polk Counties. Serves as the court appointed legal representative for indigent defendants involved in criminal cases in McMinn, Bradley, Polk, and Monroe Counties. Hours 9am-5Pm Monday – Friday

Notes:

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Disability and Senior Care

Bradley-Cleveland Community Services Agency

155 6th Street; P.O. Box 3297

Cleveland, TN 37311

(423) 479-4111 Phone

(423) 479-4133 Fax

Harry S. Johnson, Executive Director

Bradley-Cleveland Community Services Agency is a non-profit organization servicing Cleveland and Bradley County. It develops and administers programs for and with the low-income people, coordinates its efforts with other agencies concerned with poverty, involves low-income people in the planning and conduct of the agency and serves as an advocate for low-income families. Services offered include:

Notes:

Home Delivered Meals – Home delivered noonday meals for disabled adults 60 and older. Contact Pamela Yarber at 479-4111, Monday – Friday 8:00 a.m. to 4:30 p.m.

Notes:

Congregate Meals – Lunch, arts and crafts, recreation, music, devotion, activities, exercise, shopping, and trips for those 60 years old and older at these sites:

Senior Activity Center – Contact Dwight Donohoo, Barbara Webb or Kathy Hunnell at 559-2171 Monday – Friday 8:00 a.m. to 4:30 p.m.

Walker Street Nutrition – Contact Lillian Gains at 476-1598 Monday – Friday 8:00 a.m. to 1:00 p.m.

Charleston Senior Center – Contact Delois McCleary at 336-2145 Monday – Friday 8:00 a.m. to 1:00 p.m.

Notes:

Cleveland Emergency Shelter – Provides temporary housing for the homeless, food and information/referrals. Contact Dwight Donohoo at 479-4111 Monday – Friday 8:00 a.m. to 4:30 p.m. or at 478-1458 after 4:00 p.m.

Notes:

Senior Discount Card – Discount cards that are issued to adults 60 years old or older. Call Barbara Webb at 559-2171 Monday – Friday 8:00 a.m. to 4:30 p.m.

Notes:

Energy Assistance Program – Assistance to Elderly, Handicapped and other low-income persons with their winter heating and summer cooling bills. Contact Jacqueline Westfield at 479-4111 Monday – Friday 8:00 a.m. to 4:30 p.m.

Notes:

Weatherization – Prevention of air infiltration through insulation measures to help reduce utility bills of low-income families. Contact Jacqueline Westfield at 479-4111 Monday – Friday 8:00 a.m. to 4:30 p.m.

Notes:

Emergency Food Assistance Program – Bi-monthly distribution of surplus commodities. Contact Jacqueline Westfield at 479-4111 Monday – Friday 8:00 a.m. to 4:30 p.m.

Notes:

Summer feeding program – This three month program begins in June and continues through the second week of August. It provides nutritious meals to children 18 years of age and younger. This program operates Monday – Friday. Contact Jacqueline Westfield at 479-4111 Monday – Friday 8:00 a.m. to 4:30 p.m.

Notes:

Bilingual/Hispanic Services – Contact De’Sha Rogers, Monday – Friday 12 Noon to 4:30 p.m.

Notes:

Housing Assistance Program – Contact Melanie McMahan, Marie Phillips or Dale Enos at 479-4111 Monday – Friday 8:00 a.m. to 4:30 p.m.

Notes:

Bradley/Cleveland Services, Inc.

764 Old Chattanooga Pike, SW

Cleveland, TN 37364

(423) 472-5268

Provides services for the mentally handicapped including a comprehensive development program. The agency also has an educational program serving mentally handicapped students of the city and county school systems. The agency operates residential homes, serving both adults, and children, specializing in training individuals who need help acquiring basic living skills and a semi-independent living apartment complex.

Notes:

Bradley Health Care and Rehabilitation Center

2910 Peerless Road NW

Cleveland, TN 37312

Phone: (423) 472-7116

Fax: (423) 478-5889

Notes:

Children's Special Services

Bradley County Health Department

201 Dooley Street, SE

Cleveland, TN 37311-6220

(423)-728-7020

Fax (423) 479-6130

Contact: Alicia Langford

A care coordination program through the Bradley County Health Department for children with certain diagnosis/special needs from birth to age 21.

Notes:

Cleveland Care & Rehabilitation Center

2750 Executive Park Drive

Cleveland, TN, 37311

Phone: (423) 476-4444

Fax: (423) 472-4542

Notes:

Garden Plaza

3500 Keith Street, NW

Cleveland, TN 37312

Phone: (423) 479-4447

Fax: (423) 961-6502

Notes:

Relative Caregiver Program

Southeast Region

Denise Pittenger, Director

Dpittenger@sedev.org

Southeast TN Area Agency on Aging and Disability

P.O. Box 4757

Chattanooga, TN 37830

(423) 424-4252

Fax: (423) 424-4225

The Relative Caregiver Program is a new partnership of the Southeast Tennessee Area Agency on Aging & Disability and Signal Centers, Inc. providing a “one-stop-shop” for Relatives who are raising children related to them by blood, marriage, or adoption. It is funded by an agreement with the State of Tennessee’s Department of Children’s Services. It is designed to be a comprehensive system of information, referrals, and support services that will promote resource awareness and stability for families. Serves Hamilton, Bledsoe, Bradley, Franklin, Grundy, Marion, McMinn, Meigs, Polk, Rhea and Sequatchie Counties.

Notes:

Heavens Touch Elderly Care

2625 Spring Place Road, SE
Cleveland, TN 37323
Phone: (423) 614-3711

Notes:

In His Name, Inc.

P.O. Box 1701
Athens, TN 37371
(423) 744-8010

contact: Carolyn Crawford.

Collects and refurbishes durable medical equipment. Equipment is loaned at no charge to those who cannot afford to purchase it with the understanding that the equipment is returned when it is no longer needed. Also, provides advice to those who cannot afford medications on how to receive free medications from pharmaceutical companies.

Notes:

Life Care Center of Cleveland

3530 Keith Street, NW
Cleveland, TN 37312
Phone: (423) 476-3254
Fax: (423) 476-5974

Notes:

Morning Side of Cleveland

2900 Westside Drive, NW
Cleveland, TN 37312
Phone: (423) 614-5424
Fax: (423) 614-6259

Notes:

Siskin Children's Institute

1101 Carter Street
Chattanooga, TN 37402
(423) 648-1700
Fax (423) 648-1739

Siskin School provides a quality early childhood education to children with special needs and disabilities. Siskin Training and Resource Center provides disability information and support to families, trainees and professionals through a dynamic array of outreach programs.

Notes:

Tennessee State Health Insurance Assistance Program (SHIP)

500 Deadrick Street
8th Floor
Nashville, TN 37243-0860
Phone: 1-877-801-0044

Local TTY: 1-615-532-3893

<http://www.state.tn.us/comaging/>

Katherlyn Geter, Regional Coordinator
(423) 424-4275

The State Health Insurance Assistance Program, or SHIP, is a national program that offers one-on-one counseling and assistance to people with Medicare and their families. Through federal grants directed to states, SHIPs provide free counseling and assistance via telephone and face-to-face interactive sessions, public education presentations and programs, and media activities. Services offered include:

Notes:

Congregate Meal Programs

All State funded centers serve as group meal locations. It is intended for person 60 and older to have one nutritionally balanced meal on weekdays. Advance meal order reservations are required by each site. For qualified participants, contributions are suggested but not required. Some Congregate Meals or nutrition sites are in senior apartments, or community centers. There may be transportation to meal sites.

Notes:

Home Delivered Meals Services

The Home Delivered Meals program provides a noontime meal that consists of one-third of the RDA daily nutritional requirements. Certain Qualifications Must Be Met To Participate

Notes:

Homemaker Services

The program provides routine light housekeeping including, but not limited to: sweeping, mopping, dusting, vacuuming, cleaning kitchens and bathrooms, changing linens, making beds, laundry, ironing, mending, preparing meals and education about the preparation of nutritious appetizing meals. Certain Qualifications Must Be Met To Participate

Notes:

Information and Assistance

The Southeast Tennessee Area Agency on Aging and Disability advocates for and assists older persons and persons with disabilities, their families, and the agencies and organizations helping them. The Information and Assistance Program is available to assist callers with locating resources and services in the following counties: Bledsoe, Bradley, Grundy, Hamilton, Marion, McMinn, Meigs, Polk, Rhea and Sequatchie

Notes:

Medication Management Program

AAAD staff members, volunteer nurses, and pharmacists offer a 1-hour workshop to provide practical ideas for managing multiple medications. Participants learn what to ask their doctor and pharmacist about new prescriptions. They also gain information about drug reactions and interactions.

Notes:

Nutrition Transportation

Transportation services to and from nutrition centers may be provided if certain restrictions are met. For more information contact the Senior Center nearest you.

Notes:

Options for Community Living (Non-Waiver)

The OPTIONS Program is designed to assist individuals who do not yet qualify for nursing home care, but are in need of assistance to safely maintain independence in their home setting. Certain Qualifications Must Be Met To Participate

Notes:

Public Guardian for the Elderly

The Public Guardianship for the Elderly Program is designed to aid persons 60 years of age and older who are unable to manage their own affairs and who have no family member, friend, bank or corporation willing and able to act on their behalf. Certain Qualifications Must Be Met to Participate. To make a referral to the program, you can call (423) 424-4274 or (423) 424-4273
Toll Free at 1-866-838-6678

Notes:

Senior Center Services

Senior Centers are a place where older adults can access a variety of services and have an opportunity to participate in individual and group activities and classes. While programs vary by center, most offer outreach programs, health screenings and counseling, and a variety of educational, fitness and volunteer programs. Some centers may charge a small annual membership fee.

Notes:

Waiver Programs

The HCBS Medicaid Waiver provides in home services for persons who qualify for nursing home care under Tennessee Medicaid. Certain Qualifications Must Be Met to Participate

Notes:

Wellington Gardens

1775 Mt. Vernon Drive, NW
Cleveland, TN 37312
Phone: (423) 473-7300
Fax: (423) 472-8307

Notes:

Wellington Place

1850 Executive Park Drive, NW
Cleveland, TN 37312
Phone: (423) 728-3085

Notes:

Willow Acres

255 County Road 730

Riceville, TN

Phone: (423) 336-1677

Fax: (423) 336-1677 (same number)

Notes:

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Domestic Violence

Behavioral Research Institute, Inc.

2292 Chambliss Avenue, Suite C1 & C2

Cleveland, TN 37311

(423) 479-1590

Fax (423) 479-5679

<http://behavioralresearchinstitute.ebradley.net/>.

Director: Dr. Tom Biller

Behavioral Research Institute is a nonprofit corporation that provides child abuse prevention classes, parent stress training, anger management for adolescents and adults, parenting skills, and general stress management techniques. Spouse abuse treatment program from court referrals. Free classes regarding substance abuse problems and internet safety available. State certified domestic violence prevention program available for a modest fee.

Notes:

Chattanooga Room in the Inn

230 N. Highland Park Ave

Chattanooga TN 37404

(423) 624 6144

Fax: (423) 624 6061

Temporary (up to 90 days) shelter for homeless women and children/goal oriented programs & services

Notes:

Family Violence Program/Harbor Safe House

Family Resource Agency

3680 Michigan Avenue, NE

Cleveland, TN 37323

Hotline #: (423) 476-3886

Business #: (423) 479-9339 ext. 25 - 8:00am to 5:00pm

Fax #: (423) 472-4823

Serves victims of Domestic Violence and Sexual Assault from Bradley and Polk Counties who are 18 years and older. Services included: A 24 Hour Hotline. Confidential shelter (Harbor Safe House), individual counseling, support groups, rape and sexual assault

services, legal advocacy, local transportation, community education and follow-up. No fee for services. Community Support Group meets every Monday from 6:30 to 7:30. Child care provided up to age 12.

Notes:

The Health, Opportunity, Protection, Encouragement Center (H.O.P.E. Center)

P. O. Box 1561

Athens, TN 37371

Hotline #: (423) 745-5289

Business #: (423) 744-0599 - 8:00am to 4:30pm

Fax # (423) 744-8284

Serves Victims of Domestic Violence and Sexual Assault. Included, a 24 Hour Hotline, Confidential Shelter, Counseling/Advocacy, Children's Counseling, Non-residential Support Group, Rape and Sexual Assault Services, Legal Services/Advocacy, Emergency Local Transportation, Age Limit for Male Children - 17. No fee for services.

Notes:

Harbor Safe House (See Family Violence Program above)

Cleveland, TN

(423) 476 3886

Emergency shelter for women & children (2 to 4 weeks), food, transportation/support groups/one on one counseling/24 hr. staff/specialized counseling for rape & sexual assault.

Notes:

Partnership for Family, Children and Adults

P. O. Box 6234

Chattanooga, TN 37401

Hotline #: (423) 755-2700

Business #: (423) 755-2840 - 8:30am to 5:00pm

Serves individuals in crisis. Included, a 24 Hour Hotline, Confidential Shelter (60 to 90 day stay), Counseling/Advocacy, Children's Counseling, Support Groups, Rape and Sexual Assault Services, Legal Advocacy, Emergency Local Transportation. Age Limit for male children - 12.

Notes:

Serenity Shelter

A ministry of Knox Area Rescue Mission

418 N Broadway

Knoxville TN 37917

(865) 673 6540 or (865) 9714 673 (after 4 PM)

Fax: 1 (865) 673 6556

www.karm.org

Notes:

Educational Services

Alternative Schools

Bachman Memorial Home

414 Brymer Creek Road

McDonald, TN 37353

(423) 479-4523

<http://www.bachmanacademy.org/>

Provides residential treatment facility and school for boys with ADD, ADHD, as well as other learning and behavioral difficulties.

Notes:

Horizon School (North Cleveland)

209 Sunset Drive

Cleveland, TN 37312

(423) 476-0699

Services: An alternative school for students who reside in Bradley County School district having been suspended or expelled from regular school and are at risk academically.

Allowed to attend this school until performance has improved for six months and then allowed to return to regular school.

Grades: Sixth through twelfth

Notes:

Teen Learning Center

Cliff Eason, Principal
350 Central Ave NW
Cleveland, TN 37311
(423) 339-0902
Grades: Sixth through twelfth

Services: An alternative school for students who have been suspended or expelled from regular school at Cleveland High School and Cleveland Middle School and are at risk academically.

Notes:

X-Cel Academy

350 Central Avenue
Cleveland, TN 37311
(423) 473-1067
Contact: Dylan Wright
Fax – (423) 473-1087
LEA – PS 000

Notes:

Bradley County Schools

Bradley County Schools Administrative Offices

800 South Lee Highway
Cleveland, TN 37311
(423) 476-0620
Fax (423) 476-0485

Notes:

Black Fox Elementary School

Kim Fisher, Principal
3119 Varnell Road SW
Cleveland, TN 37311
(423) 478-8800
Fax: (423) 478-8850
LEA – 0600010
Grades: Kindergarten to 5th Grade

Notes:

Blue Springs Elementary School

Deb Bailey, Principal
4832 Blue Springs Road
Cleveland, TN 37311
(423) 478-8801
Fax: (423) 478-8851
LEA – 0600015
Grades: Kindergarten to 5th Grade

Notes:

Bradley Central High School

Tom Losh, Principal
1000 South Lee Highway
Cleveland, TN 37311
(423) 476-0650
Fax: (423) 476-0613
LEA – 0600020
Grades: Ninth through twelfth

Notes:

Charleston Elementary School

Beverly Tipton, Principal
PO Box 435
Charleston, TN 37310
(423) 336-2232
Fax: (423) 336-3692
LEA – 0600030
Grades: Kindergarten to 5th Grade

Notes:

Hopewell Elementary School

Tim Riggs, Principal
5350 Freewill Road NW
Cleveland, TN 37312
(423) 478-8802
Fax: (423) 478-8804
LEA – 0600040
Grades: Kindergarten to 5th Grade

Notes:

Lake Forest Middle School

Ritchie Stevenson, Principal
610 Kile Lake Road SE
Cleveland, TN 37323
(423) 478-8821
Fax (423) 478-8832
LEA – 0600072
Grades: Sixth through eighth

Notes:

Michigan Avenue Elementary School

Sheena Newman, Principal
188 Michigan Avenue School Road
Cleveland, TN 37323
(423) 478-8807
Fax: (423) 478-8856
LEA – 0600050
Grades: Kindergarten to 5th Grade

Notes:

North Lee Elementary School

Sharon Harper, Principal
205 Sequoia Road
Cleveland, TN 37312
(423) 478-8809
Fax: (423) 478-8811
LEA – 0600055
Grades: Kindergarten to 5th Grade

Notes:

Oak Grove Elementary School

Teddy Bryson, Principal
400 Durkee Road
Cleveland, TN 37323
(423) 478-8812
Fax: (423) 478-8866
LEA – 0600060
Grades: Kindergarten to 5th Grade

Notes:

Ocoee Middle School

Ron Spangler, Principal
2250 North Ocoee Street
Cleveland, TN 37312
(423) 476-0630
Fax: (423) 476-0588
LEA - 0600018
Grades: Sixth through eighth

Notes:

Prospect Elementary School

Steve Montgomery, Principal
2450 Prospect School Road
Cleveland, TN 37312
(423) 478-8814
Fax: (423) 478-8815
LEA – 0600065
Grades: Kindergarten to 5th Grade

Notes:

Taylor Elementary School

Todd Shoemaker, Principal
5265 Bates Pike
Cleveland, TN 37323
(423) 478-8817
Fax: (423) 478-8853
LEA- 0600070
Grades: Kindergarten to 5th Grade

Notes:

Valley View Elementary School

Sherrie Ledford, Principal
5607 Springplace Road
Cleveland, TN 37323
(423) 478-8825
Fax: (423) 478-8826
LEA – 0600075
Grades: Kindergarten to 5th Grade

Notes:

Walker Valley High School

Danny Coggin, Principal
750 Lauderdale Memorial Highway NW
Cleveland, TN 37312
(423) 336-1383
Fax: (423) 336-1578
LEA – 0600078
Grades: Ninth through twelfth

Notes:

Waterville Community Elementary School

Charlene Coffey, Principal
4081 Dalton Pike SE
Cleveland, TN 37323
(423) 478-8827
Fax: (423) 478-8873
LEA – 0600100
Grades: Kindergarten to 5th Grade

Notes:

Cleveland City Schools

Cleveland City Schools Administrative Offices

4300 Mouse Creek Road, NW

Cleveland, TN 37312

(423) 472-9571

Fax: (423) 472-3390

Notes:

Arnold Elementary School

Kelly Bender, Principal

473 8th Street NW

Cleveland, TN 37311

(423) 472-2241

Fax: (423) 472-1087

LEA – 0610010

Grades: Kindergarten through fifth

Notes:

Blythe-Bower Elementary School

Ron Hill, Principal

604 20th Street SE

Cleveland, TN 37312

(423) 479-5121

Fax: (423) 472-2459

LEA – 0610012

Grades: Kindergarten through fifth

Notes:

Cleveland High School
Chuck Rockholt, Principal
850 Raider Drive
Cleveland, TN 37312
(423) 478-1113
Fax: (423) 559-1560
LEA – 0610020
Grades: Ninth through twelfth

Notes:

Cleveland Middle School
Jeff Elliott, Principal
3635 Georgetown Road, NW
Cleveland, TN 37312
(423) 479-9641
Fax: (423) 479-9553
LEA – 0610018
Grades: Sixth through eighth

Notes:

Donald P Yates Primary
Carolyn Ingram, Principal
750 Mouse Creek Road NW
Cleveland, TN 37323
(423) 479-1723
Fax: (423)472-2388
LEA – 0610021
Grades: Kindergarten through second

Notes:

Ernest L Ross Elementary School

Doug Moore, Principal
4340 Mouse Creek Road
Cleveland, TN 37312
(423) 479-7274
Fax: (423) 472-9763
LEA – 0610022
Grades: Third through fifth

Notes:

George R Stuart Elementary School

Don Goff, Principal
802 20th Street NW
Cleveland, TN 37311
(423) 476-8246
Fax: (423) 489-5016
LEA – 0610025
Grades: Kindergarten through fifth

Notes:

Mayfield Elementary School

Dee Dee Finison, Principal
1201 Magnolia Avenue
Cleveland, TN 37311
(423) 472-4541
Fax: (423) 472-2539
LEA – 0610030
Grades: Kindergarten through fifth

Notes:

Safe Schools Healthy Students

School Behavior Prevention Intervention Specialist Program

Shannon Lillard, Program Manager

5005 North Lee Hwy

Cleveland, TN 37312

Phone: 476-0001

Fax: 476-3902

info@sshsgrant.org

Notes:

Colleges/Universities

Cleveland State Community College

3535 Adkisson Drive, NW

Cleveland, TN 37312-2858

(423) 472-7141

Education Institute for a two year degree. GED testing, financial aid for education and counseling.

Notes:

Lee University

1120 North Ocoee Street

Cleveland, TN 37320-3450

Phone: (800) 533-9930 Direct: (423) 614-8000

Notes:

Head Start

Athens Head Start - Administrative Office

625 Green Street
Athens, TN 37303
(423) 745-5287

Notes:

Bradley County Head Start - Administrative Office

485 2nd Street, SW
Cleveland, TN 37311
(423) 479-4210

Notes:

Head Start (Family Resource Agency)

3680 Michigan Avenue, NE
Cleveland, TN 37323
Phone: 479-4210

Notes:

Head Start of Meigs County

9494 State Highway 58 South
Decatur, TN 37322
(423) 334-4931

Notes:

Head Start Ocoee Center
534 Town Creek Road
Benton, TN 37307
(423) 338-9539

Notes:

Head Start of Rhea County
1655 Blythe Ferry Road
Dayton, TN 37321
(423) 775-3663

Notes:

Tutoring/Special Needs Schools

Backyard Tutoring

1120 N. Ocoee Street
Cleveland, TN 37311
(423) 614-8184

Director: Dr. Gary Riggins

One on one academic tutoring and mentoring in the East Cleveland and Park Terrace areas provided by Lee University students.

Notes:

Basic Adult Education GED Programs

Cleveland Office
1075 Blythe Avenue
Cleveland TN 37311
(423) 473-8473

Notes:

Big City University (BCU)

North Cleveland Church of God
335 11th Street NE
Cleveland, TN 37312
(423) 476-5513
Keith McManus

Themed learning environments for students in Bradley County School System. Designed to provide safe environment and enrich positive learning experiences for children that will help them develop emotionally, socially, cognitively, and physically. Through the use of fun, entertaining, interactive play, and hands-on experiments, students can relate, remember and respond to the lessons they “experience”. Tutoring provided four days per week by college students.

Grant funded program.

Notes:

**Cleveland Historical Library Branch
Opportunity for Adult Reading Tutoring (OAR)**

833 North Ocoee Street

Cleveland, TN 37311

Phone: (423) 478-1117

Services: Services provided: OAR is a private, non-private organization, funded by United Way of Bradley County. Services are free to adults and families who need to improve literacy skills. OAR staff & volunteers are dedicated to enhancing the lives of adults and families by offering instruction in basic skills: reading, math, writing and job-related skills. All services provided by OAR are free.

Notes:

F.U.T.U.R.E (Broad Street United Methodist Church)

Unity Center

685 Benton Pike, NE

Cleveland, TN 37311

(423) 478-1661

Kim Bounds

A Christian after-school program for students in grades provides help and encouragement for students to succeed in school and prepare for life. Regular classes are offered that focus on the development of life skills such as cooking and healthy living. Enrichment experiences in the arts and other forms of self-expression are also integral part of the program. Services offered are provided through the Holston Methodist Church free of charge.

Notes:

LUDIC, Lee University Developmental Inclusion Classroom

(423) 614-8190

Fax (423) 614-8180

Services Provided: LUDIC is a school for Autistic or developmental disabled children from ages 3 to 12. Children can be referred to the program by Cleveland or Polk County school systems or there is also a private pay option.

Notes:

Siskin Children's Institute

1101 Carter Street

Chattanooga, TN 37402

(423) 648-1700

Fax (423) 648-1739

Siskin School provides a quality early childhood education to children with special needs and disabilities. Siskin Training and Resource Center provides disability information and support to families, trainees and professionals through a dynamic array of outreach programs. The center offers a free lending library, family support, specialized training for educators and health professionals, and playground education to help organizations create play spaces for children of all abilities.

Notes:

Emergency Services

American Red Cross, Hiwassee Chapter

304 20th Street, SE

Cleveland, TN 37311

(423) 472-1595

<http://www.redcross.org/>

Hours: 9am to 5pm, Monday through Friday

Provide services to the military and veterans and their families, disaster preparedness, relief and community education, instruction in water safety, CPR, first aid, baby-sitting, and nursing assistant. International services including language bank, hospital volunteers, youth involvement, and HIV/AIDS education. Provides immediate temporary needs for families in house fires. Provides utilities and rent for emergency situations through United Way.

Notes:

Bradley Baptist Association

Disaster Relief Start-Up Box

2707 N. Ocoee Street

Cleveland, TN 37312

(423) 476-5493

Contact: Randy Bonner

Services: The BBA has a limited supply of Disaster Relief Start-Up Boxes for families that have lost their homes due to fire, flood, or other cause. The box contains everyday kind of items that families will need such as kitchen ware, bedding, cleaning supplies, small appliances, etc. The box is for when families move into temporary or new housing.

Eligibility: Families living in Bradley County who have lost their homes because of fire or natural disaster and are in need. The box needs to be picked up and delivered by a BBA Church for ministry connection.

Notes:

Cleveland Emergency Shelter

745 Wildwood Avenue

Cleveland, TN 37311

(423) 478-1458 ext. 103

Hours: 4pm – 8am Monday through Friday

Provides emergency shelter, food, and information to those in need.

Notes:

Partnership for Families, Children, and Adults

300 East 8th Street

Chattanooga, TN 37402

(423)755-2822

Consumer Counseling - 800-459-CCCS (2227)

Provides Family and Individual Counseling, Education, and Prevention Services. Crisis and Emergency Services, Youth Services for Abused, Neglected, and Homeless Youth.

Specialized Support Services for Adults and Aged.

Notes:

Employment

Armed Forces Career Center

574 Paul Huff Parkway

Cleveland, TN 37312

Navy: (423) 472-7444

Army: (423) 476-7588

Air Force: (423) 476-7025

Marines: (423) 476-5996

Notes:

ATS

6223 Lee Highway

Cleveland, TN 37421

(423) 472-8637

Fax (423) 892-8719

Staffing services provided in various jobs. Applicant must be 18 or older to apply. Some of the companies ATS works with are local warehouses and manufacturing. To apply it is necessary to physical go to the ATS business with two forms of identification and complete application package. There is a drug screen with the application. This agency will try to place those with a criminal background, but there are few exceptions.

Notes:

Cleveland Career Center

TN Department of Labor and Workforce Development

173 Broad St. SW

Cleveland, TN 37311

Workforce development, job services, and career counseling for anyone in need of employment.

WIA (located in career center)

Job search assistance, training assistance, information related to training services to adults and young adults ages 16-21, job openings, resume development, career planning, leadership skills, interviewing, etc. No cost necessary.

*Unemployment claims are not accepted at this location. Claims must be submitted via telephone 1-877-813-0950 or via the web at www.tn.gov/labor-wfd

Notes:

Cleveland State Community College (Job Placement Office)

(423) 472-7141 ext 361

Offers career assistance and placement to current students and alumni only.

Notes:

Labor Ready

102 Keith Street SW Suite 10

Cleveland, TN 37311

(423) 614-3779

Monday through Friday 5:30a.m to 6:00p.m.

Applicant must be 18 or older to apply. To apply for temporary work the client must bring a photo Id and social security card. The application process will last approximately two hours. This consists of paperwork, safety test, and Labor Ready video presentation. Labor Ready will take applicants that have a criminal background including felonies. A drug screen is only necessary if job site appointed to requires it.

Notes:

Lee University

Center of Calling and Career

(423) 614-8630

Offers workshops on resume writing, interview skills, etc. as well as career fairs to current students and alumni only.

Notes:

Optimum Staffing Inc

1060 William Way NW

Cleveland, TN 37312

(423) 473-0501

Applications accepted Monday through Thursday 9am – 11am and 1pm – 3pm. Must bring two forms of ID.

Notes:

Randstad

110 Stuart Road NE

Cleveland, TN 37312

(423) 478-3942

Fax (423) 472-3778

Individuals 18 and over can come to the office to apply. Must bring 2 forms of Identification and have two positive work references.

Notes:

Social Security Administration

529 Inman Street W
Cleveland, TN 37311
(423) 339-0519
800-772-1213
TTY: (423) 479-5501
National Helpline 800-772-1213
Office Hours: Mon – Fri 8:30 am to 3:30 pm
Nat’l Hotline Mon – Fri 7:00 am to 7:00 pm

Provides SS Disability, SS Disability Insurance (SSDI) pays benefits if individual has worked long enough and paid SS taxes, Supplemental Security Income (SSI) pays benefits based on financial need, Application takes 90 to 120 days to process, All languages have interpreters. For eligibility, a disability must be considered total and expected to last one year or longer. Required Documents: SS Card, Birth Certificate, Picture ID, Med-Psych Records, Proof of Income, Proof of Residence, Employment History.

Notes:

Tennessee Temps

2765 Michigan Ave NE
Cleveland, TN 37323
(423) 479-4470
Applicants can come to office between 9 am and 4 pm Monday through Thursday.
Applicants must have a picture state ID and Social Security card or Birth certificate in order to complete application.

Notes:

Tennessee Vocational Training Center

3069 Overlook Dr NE
Cleveland, TN 37312
(423) 478-0330

Agency provides job training and employment assistance to working age individuals who have a physical or mental impairment which constitutes or results in a substantial impediment to employment. This can include individuals receiving SSI or SSDI benefits, based on disability or blindness.

Notes:

WIA Southeast TN Career Center System

TN Department of Labor and Workforce Development
173 Broad St. SW
Cleveland, TN 37311
(423) 473-9459

Contact: Nancy Frye

Job Search assistance, training assistance, information related to training provider in TN, job openings resume development, career planning, leadership skills interviewing, etc. No cost necessary. Translation services provided.

Notes:

Family Services

100 Black Men of Bradley Co., Inc.

Mentoring program
Reggie Parker
3834 Woodcrest Cir.
Cleveland, TN 37312
(423) 400-5467 or (423) 472-2644

Notes:

Behavioral Research Institute, Inc.

2292 Chambliss Avenue, Suite C1 & C2
Cleveland, TN 37311
(423) 479-1590
Fax (423) 479-5679
<http://behavioralresearchinstitute.ebradley.net/>.

Director: Dr. Tom Biller

Behavioral Research Institute is a nonprofit corporation that provides child abuse prevention classes, parent stress training, anger management for adolescents and adults, parenting skills, and general stress management techniques. Spouse abuse treatment program from court referrals. Free classes regarding substance abuse problems and internet safety available. State certified domestic violence prevention program available for a modest fee.

Notes:

Boys and Girls Club of Cleveland

385 3rd Street SE
Cleveland, TN 37311
(423) 559-8299
<http://www.bgca.org>

Provides youth guidance by variety of programs to meet the interests and needs of all boys and girls. Programs provided are recreational, instructional, social interest clubs, and field trips. Fees are \$5 annually and serve 6 to 17 years old.

Notes:

Boy Scouts of America

Cherokee Area (TN) Council 556
6031 Lee Highway
Chattanooga, TN 37421-2930
Phone: (423) 892-8323
Web site: <http://www.cherokeearabsa.com>

Counties Served: Hamilton and Bradley County

The mission is to serve others by helping to instill values in young people and, in other ways, to prepare them to make ethical choices during their lifetime in achieving their full potential. Boy Scouting is a year-round program for boys age 11 - 17. Boys who are 10 may join if they have received the Arrow of Light Award or have finished the fifth grade. Boy Scouting is a program of fun outdoor activities, peer group leadership opportunities, and a personal exploration of career, hobby and special interests, all designed to achieve the BSA's objectives of strengthening character, personal fitness and good citizenship.

Notes:

Bradley Baptist Association

2707 N. Ocoee St.
Cleveland, TN 37312
(423) 476-5493
(423) 339-3782

Provides referral services to Baptist church ministries in the area, disaster relief boxes, home repair, and holiday assistance.

Notes:

Bradley-Cleveland Community Services Agency

155 6th Street; P.O. Box 3297
Cleveland, TN 37311
(423) 479-4111 Phone
(423) 479-4133 Fax
Harry S. Johnson, Executive Director

Notes:

Home Delivered Meals – Home delivered noonday meals for disabled adults 60 and older. Contact Pamela Yarber at (423) 479-4111, Monday – Friday 8:00 a.m. to 4:30 p.m.

Notes:

Congregate Meals – Lunch, arts and crafts, recreation, music, devotion, activities, exercise, shopping, and trips for those 60 years old and older at these sites:

Senior Activity Center – Contact Dwight Donohoo, Barbara Webb or Kathy Hunnell at (423) 559-2171 Monday – Friday 8:00 a.m. to 4:30 p.m.

Walker Street Nutrition – Contact Lillian Gains at (423) 476-1598 Monday – Friday 8:00 a.m. to 1:00 p.m.

Charleston Senior Center – Contact Delois McCleary at (423) 336-2145
Monday – Friday 8:00 a.m. to 1:00 p.m.

Notes:

Cleveland Emergency Shelter – Provides temporary housing for the homeless, food and information/referrals. Contact Dwight Donohoo at 479-4111 Monday – Friday 8:00 a.m. to 4:30 p.m. or at (423) 478-1458 after 4:00 p.m.

Notes:

Senior Discount Card – Discount cards that are issued to adults 60 years old or older. Call Barbara Webb at (423) 559-2171 Monday – Friday 8:00 a.m. to 4:30 p.m.

Notes:

Energy Assistance Program – Assistance to Elderly, Handicapped and other low-income persons with their winter heating and summer cooling bills. Contact Jacqueline Westfield at (423) 479-4111 Monday – Friday 8:00 a.m. to 4:30 p.m.

Notes:

Home Energy Assistance (LIHEAP)
LIHEAP Program Specialist
(615) 313-4766

The Low Income Home Energy Assistance Program (LIHEAP) is 100% federally-funded through a grant from the Federal Department of Health and

Human Services. LIHEAP provides funds to the states to help meet the utility costs of low-income eligible elderly and disabled adults.

The program is administered through contracts to a network of **19 established non-profit and local government agencies** experienced in providing energy assistance programs. Services are available in all 95 counties. The LIHEAP program services more than 60,000 Tennessee households each year.

Eligibility is based on established federal poverty guidelines. Activities consist of assistance to supplement home energy costs (heating and cooling). The assistance is in the form of a payment to the utility company or home energy provider.

Notes:

Weatherization – Prevention of air infiltration through insulation measures to help reduce utility bills of low-income families. Contact Jacqueline Westfield at (423) 479-4111 Monday – Friday 8:00 a.m. to 4:30 p.m.

Notes:

Emergency Food Assistance Program – Bi-monthly distribution of surplus commodities. Contact Jacqueline Westfield at (423) 479-4111 Monday – Friday 8:00 a.m. to 4:30 p.m.

Notes:

Summer feeding program – This three month program begins in June and continues through the second week of August. It provides nutritious meals to children 18 years of age and younger. This program operates Monday – Friday. Contact Jacqueline Westfield at (423) 479-4111 Monday – Friday 8:00 a.m. to 4:30 p.m.

Notes:

Bilingual/Hispanic Services – Contact De’Sha Rogers, Monday – Friday 12 Noon to 4:30 p.m.

Notes:

Housing Assistance Program – Contact Melanie McMahan, Marie Phillips or Dale Enos at (423) 479-4111 Monday – Friday 8:00 a.m. to 4:30 p.m.

Notes:

Bradley/Cleveland Services, Inc.

764 Old Chattanooga Pike, SW

Cleveland, TN 37364

(423) 472-5268

Provides services for the mentally handicapped including a comprehensive development program. The agency also has an educational program serving mentally handicapped students of the city and county school systems. The agency operates residential homes, serving both adults, and children, specializing in training individuals who need help acquiring basic living skills and a semi-independent living apartment complex.

Notes:

Bradley Initiative for Church and Community

1030 6th Street SE; P.O. Box 5404

Cleveland, TN 37323-5404

(423) 559-1112 phone

Faith based community organization that exists to unite churches and community organization to address the root/systemic causes of the social, economic, and cultural issues in Cleveland and Bradley County. There are several initiatives in place:

- Inspiring Tomorrow’s Leader’s Today: provides training and hands-on experience in helping to prepare the next generation of leaders in our community
- Safe Schools/Healthy Students: project partner in networking organization to provide safer and healthier schools for our children
- Bradley Initiative Credit Union: community development credit union with low income designation. Offers financial literacy classes
- REACH Adult High School: allow persons the opportunity to earn a high school diploma.
- BICC Scholarship Program: two-year, tuition scholarships to Cleveland State Community College and Lee University are awarded to minority students or students enrolled in intercultural studies.
- Commission on Racial Equality: addresses racial inequality through workshops, trainings and other activities in the community
- Festival of Cultures: mission to unite the community in celebration of cultural diversity. Annual event with booth spaces available for churches, cultural groups, and community organizations.
- Bradley Savings Initiative: dollar for dollar match savings program for low-income individuals and families that provides the opportunity to develop the discipline to save, build assets, receive financial literary training, and obtain matching funds toward meeting a savings goal.

Notes:

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The Caring Place

130 Wildwood Ave SE
P.O. Box 5334
Cleveland, TN 37320-5334
(423) 472-4414

Non-perishable food and ready to wear clothing provided for those whose income is at or below the Federal Poverty Guidelines for their family size in Bradley County. Must bring proof of income, photo ID, proof of address, and Social Security cards for each family (if available). No fees for services. Call (423) 472-4414 to make a referral. Hours of Operation: 10:00 a.m. to Noon Tuesday through Friday

Notes:

Cleveland/Bradley Chamber of Commerce

225 Keith St SW
PO Box 2275
Cleveland TN 37320-2275
Phone: (423) 472-6587
Fax: (423) 472-2019
Email: info@clevelandchamber.com

Notes:

Department of Human Services

950 Starvue Drive
Cleveland, TN 37311
(423) 478 0300
Fax: (423) 559 4986
William.Goldston@state.tn.us

Family Assistance Benefits: Food Stamps, TennCare, Families First. Medicare H Clients may contact us directly at 478-0300 or come in to our office to apply. No insurance necessary.

Notes:

Girl Scouts of Moccasin Bend Council Inc.

P.O. Box 15969

1936 Dayton Blvd

Chattanooga TN 37415

(423) 877 2688

Fax: (423) 877 5587

<http://www.mbgsc.org>

Counties Served: Bledsoe, Bradley, Grundy, Hamilton, Marion, McMinn, Meigs, Polk, Rhea, Sequatchie, & Van Buren

Offers an informal educational program to girls ages 5-17. The program is based on ethical and moral values and seeks to help girls reach their full potential under the guidance of caring, adult volunteers. Girls may participate in troops, interest groups or as individuals. Programs include arts, science, math, and career mentoring and life skills, among others.

Notes:

Ocoee Region Multicultural Services

PO Box 5482

Cleveland, TN 37320-5482

Located at the Family Resource Center (old Blythe School)

Phone:(423) 472-4340

Fax: (423) 4312

Mission: Ocoee Region Multicultural Services is dedicated to promoting community awareness and acceptance of diversity among its citizens through a harmonious, safe, and healthy environment.

Services: ORMS provides listings of housing, banking, healthcare, employment, education, religious, and business services, as well as providing information and resources regarding the immigration and naturalization process. ORMS provides translation services and a listing of available English as a Second Language (ESL) classes. ORMS also services the community by providing immigration statistics, training and development to transition immigrants into the workforce, diversity audits, community activities and cultural programs, creating and fostering economic and educational relationships between our area and international sectors, and networking for U.S. and international business owners in conjunction with our Cleveland-Bradley Chamber of Commerce.

Notes:

Partnership for Families, Children, and Adults

Consumer Counseling

1 800 459 2227

Provides Family and Individual Counseling, Education, and Prevention Services. Crisis and Emergency Services, Youth Services for Abused, Neglected, and Homeless Youth. Specialized Support Services for Adults and Aged.

Notes:

Smoky Mountain Children's Home

Foster Family Care

449 McCarn Circle

Sevierville, TN 37864-4391

**Southeast Region:*

(423) 715-6922 (phone)

(423) 559-0523 (fax)

judymarie7777@yahoo.com (email)

**Sevierville Campus:*

865-453-4644 (phone)

865-365-0220 (fax)

fostercaredir@smch.cc (email)

Smoky Mountain Children's Home is a non-profit faith-based provider agency of foster care services, in-home services and adoption services. The Smoky Mountain Children's Home Sevierville Campus serves as a level 2 non-constraint residential care facility.

Visit our website at www.carecampusnews.cc.

Notes:

Social Security Administration

529 Inman Street W

Cleveland, TN 37311

(423) 339-0519

800-772-1213

TTY: (423) 479-5501

National Helpline 800-772-1213

Office Hours: Mon – Fri 8:30 am to 3:30 pm

Nat'l Hotline Mon – Fri 7:00 am to 7:00 pm

Provides SS Disability, SS Disability Insurance (SSDI) pays benefits if individual has worked long enough and paid SS taxes, Supplemental Security Income (SSI) pays benefits based on financial need, Application takes 90 to 120 days to process, All languages have interpreters. For eligibility, a disability must be considered total and expected to last one year or longer. Required Documents: SS Card, Birth Certificate, Picture ID, Med-Psych Records, Proof of Income, Proof of Residence, Employment History.

Notes:

Teen Challenge of the Mid-South (Chattanooga)

1108 W. 33rd Street

Chattanooga TN 37410

(423) 756 5558

A 15 month residential discipleship program (men or women) dealing with drug and alcohol addiction

Notes:

Teen Challenge of Knoxville

3128 Linden Ave

Knoxville TN 37914

1 (865) 546 8933

A 24 hr referral agency with a ladies only crisis center

Notes:

TIPS (Tennessee Infant Parent Services)

540 McCallie Ave. Ste.420

Chattanooga 37402

(423) 634 7115

Fax: (423) 634 6006

Pam.france@state.tn.us

Home based family education and special instruction for infants and toddlers with special needs. No cost necessary, no insurance needed. Can translate Spanish and Sign Language

Notes:

University of Tennessee Extension - Bradley County

95 Church Street

Cleveland TN, 37311

(423) 728-7001

Fax: (423) 339-0729

Service offers out-of-school educational programs for youth and adults, including 4-H. This agency provides services to farmers, families, processors, youth community leaders, handlers, consumers, and other who may benefit from Agricultural and Family and Consumer Science research. Cleveland Office.

UT Extension also offers the **Tennessee Nutrition & Consumer Education Program (TNCEP)**. This program focuses on topics such as childhood obesity, dietary guidelines, life long healthy eating, supermarket sense, and take-up food safety. The program is offered in schools, child care centers, elderly service sites, community centers, Department of Human Services Offices, Public Housing Communities, emergency food assistance sites, and Extension Offices. For more information call Kaye Smith at (423) 728-7001

Notes:

United Way of Bradley County

85 Ocoee St. SE

PO Box 193

Cleveland, TN 37364

(423) 479-8576

Fax :(423)339-1110

Helpline :(423)479-2020

www.unitedwaybc.com

Provides Information and Referral, Public Awareness and Community Education,

Conducts annual fundraising campaign which go to support various local programs.

Directory of community services on web site. No Additional Languages provided.

Hours: Monday – Friday, 8:00am to 5:00pm

Notes:

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Food Assistance

Angel Food Ministries

155 S. Ocoee Street

Cleveland, TN 37311

Phone: (423) 479-5434

Low prices for bulk frozen foods. Accepting Food Stamps, cash, or money order. Must bring a large box to pick up food. Different dates and times for food distribution. Please contact the local church

Notes:

Big Springs Baptist Church

1415 Hardwick Street

Cleveland, TN 37311

Phone (423) 479-1101

Hours of Operation: 9:00 a.m. – 11:00 a.m. last Tuesday of each month

Notes:

Chattanooga Community Kitchen

Dale King, Case Manager

727 E.11th St.

Chattanooga, TN 37401

(423) 756-4222

Office Hours: 8:00 a.m. – 5:00 p.m. Monday - Friday

Notes:

The Caring Place

130 Wildwood Ave SE
P.O. Box 5334
Cleveland, TN 37320-5334
(423) 472-4414

Non-perishable food and ready to wear clothing provided for those whose income is at or below the Federal Poverty Guidelines for their family size in Bradley County. Must bring proof of income, photo ID, proof of address, and Social Security cards for each family (if available). No fees for services. Call (423) 472-4414 to make a referral. Hours of Operation: 10:00 a.m. to Noon Tuesday through Friday

Notes:

Central Church of Christ

200 25th Street NW
Cleveland, TN 37311
Phone: (423) 476-8941
Hours of Operation: 10:00 a.m. - 12:00 p.m. Monday

Notes:

Church of the Harvest

3900 Adkisson Drive
Cleveland, TN 3312
Phone: (423) 479-4918
Hours of Operation: 6:30 p.m. – 7:00 p.m. Wednesday

Notes:

Faith Memorial Church

910 17th Street NW

Cleveland, TN 37311

Phone: (423) 476-6947

Services: Food Ministries on Campus

Hours of Operation: 8:00 a.m. – 10:00 a.m. Monday – Friday

Notes:

Family Worship Center

420 Third S. SW

Cleveland, TN 37311

Phone: (423) 559-2476

Services: Food on Tuesday and Thursday 10A.M. to 3P.M., need to have Social Security cards available.

Notes:

Feed the People

910 17th Street, NW

Cleveland, TN 37311

(423) 476-6281

Emergency Aid providing food to the hungry in Bradley and surrounding counties.

8:30AM-10AM Monday through Friday.

Notes:

First Baptist Church

340 Church Street

Cleveland, TN 37311

Phone: (423) 476-5526

Hours of Operation: 9:00 a.m. – 12:00 p.m. Monday – Thursday

Notes:

New Life Community Kitchen

155 South Ocoee Street

Cleveland, TN 37311

Phone: (423) 479-5434

Hours of Operation: 10:00 a.m. – 12:30 p.m. (Sign Up)

Food is given out at 1:00 p.m. Tuesday, Wednesday, and Thursday

Notes:

Macedonia Baptist Church

3119 Spring Place Road

Cleveland, TN 37323

Phone: (423) 479-1713

Hours of Operation: 1:00 p.m. – 2:00 p.m. Friday

Notes:

Mt. Olive Ministries

3522 Harrison Pike

Cleveland, TN 37311

Phone: (423) 479-3381

Hours of Operation: Monday – Friday by Request

Notes:

New Horizons Community Church

5105 Hwy 11

Calhoun, TN 37309

(423) 479 4643 or (423) 336 6994

Notes:

"Sak Pak program" Emergency Food Program

Contact: Sue Brown at the Department of Education, (423) 775-7863.

This program is for **Rhea County** students at all **Rhea County Elementary schools** for Pre-K through fifth grades. Referral can be made for children who would not otherwise have food over weekends, for whatever reason. The children are given non-perishable food for themselves and their siblings for an entire weekend. The program is sponsored by Ronald McDonald House Charities. Enrollment for 2006-2007 will be from August 9th through Sept 1st. The bags will be given out at the schools each Friday. Each child may participate in the program as long as needed.

Notes:

Valley View Baptist Church

4657 Spring Place Road

Cleveland, TN 37323

Phone: (423) 472-7707

Hours of Operation: 9:00 a.m. – 12:00 p.m. & 4:00 p.m. – 7:00 p.m. Every other Tuesday

Notes:

Waterville Baptist Church

3722 Dalton Pike

Cleveland, TN 37323

Phone: (423) 472-5582

Hours of Operation: Tuesday 9:30 a.m. – 11:00 a.m. & Thursday 1:30 p.m. – 4:00 p.m.

Notes:

Health and Mental Health Services

Alhambra Shrine

1000 Alhambra Dr.

Chattanooga, TN 37921

Chattanooga Office: (423)882-0223

National Hotline for Orthopedic: 1-800-237-5055

National Hotline for Burned Victims: 1-800-875-8580

Helping crippled and burned children under the age of 18 with needs and services.

Referrals made to a local Shriner member.

Notes:

Alzheimer's Association

735 Broad Street, Suite 300

Chattanooga, TN 37402

(423) 265-3600

Hours: 8:30am to 5pm, Monday through Friday

Provides support, education, and assistance to person's with Alzheimer's and related disorders, their families, and caregivers. Specific services include: Newsletter, Help Line, Family Assistance Program, Support Groups and Programs, Workshops, and professional care giving training.

Notes:

American Cancer Society

850 Ft. Wood Street

Chattanooga, TN 37403

(423) 267-8613

<http://www.cancer.org/>

Provide medication for pain or nausea or for comfort of the cancer patient that is not covered under any other payment sources such as private insurance or TennCare.

Assistance with travel and lodging expense for treatment, wigs, bras, prosthesis, etc. The "Look Good Feel Better" program provides licensed cosmetologist who provide make over, make-up tips, and other services to raise self-esteem. The "Reach to Recovery" program offers emotional support for those who have had mastectomies and an

opportunity to share with others who have had similar problems. Also give referrals to other available related resources.

Notes:

American Diabetes Association-East Tennessee

900 East Hill Avenue #240

Knoxville, TN 37915

Contacts: 1-888-DIABETES (342-23837)

Services: Healthcare

Areas of emphasis include research, education, and advocacy. This association provides no financial assistance, but is a good source of information on diabetes. Anyone is eligible.

Notes:

Birth Defects Center

Erlanger Health System

975 East 3rd Street

Chattanooga, TN 37403

(423) 778-2222

<http://www.boehmbdc.com/>

Offers medical care, financial assistance, and social support to those individuals who are born with a congenital birth defect of the central nervous system. Spina Bifida and Hydrocephalus are two of the most common.

Notes:

Bradley County Health Department

201 Dooley Street, SE
Cleveland, TN 37311-6220
(423) 728-7020
Fax (423) 479-6130

Primary Care services will be provided for adults 19-64, who do not have health insurance, including those who have lost TennCare coverage. Primary Care services offer limited pharmacy and basic lab services, a limited drug formulary have also been established. Medications listed on the formulary are available. Basic care and treatment is given. Basic lab services are available and will be ordered as appropriate based on the current standards of care and on the most cost effectiveness to the patient. Basic medical services are offered on a sliding fee scale based on income, with a \$5.00 minimum fee for each visit. For children-immunizations, Well Child/EPSTDT screens, WIC Nutrition services and Children’s Special Services; For Adults-breast and cervical cancer screening, family planning services, HIV counseling and testing, and communicable disease control. We also include AIDS Information (423) 728-7020. Hours 7:45am – 4:30 pm

Notes:

Bradley Pediatrics

Dr. Jennifer Bivens and Dr. Nalini Damshala

2850 Westside Drive, Suite F
Cleveland, TN 37312
(423) 614-3733
Fax (423) 614-3738

Accepts TennCare Blue Care Select and PHP

Notes:

Chattanooga CARES

13 Kent Street West
P. O. Box 4497
Chattanooga, TN 37405
Office (423) 265-2273
Toll-free 800-960-AIDS
FAX: (423) 756-1223
Chattanoogacares.org

Serving 11 counties: Hamilton, Bradley, Polk, Meigs, McMinn, Bledsoe, Grundy, Franklin, Sequatchie, Marion and Rhea.

MISSION STATEMENT: Our focus is AIDS: education, prevention and support for all people affected by HIV.

PRIMARY CARE SERVICES: Comprehensive primary health care, including oral health care, substance abuse, and mental health services, adherence counseling, patient education, spiritual support, nutritional services, and specialty medical services in a single clinic setting. The primary care clinic also serves family members affected by HIV.

CLIENT SERVICES: Case Management Services including counseling, referrals, claim assistance, advocacy and emergency assistance for rent, utilities and food. Support services and support groups. Housing referrals and placement.

EDUCATION AND PREVENTION: Free Rapid HIV testing, HIV/AIDS and other sexually transmitted infection awareness programs, Community Outreach, Bar Outreach, Prevention Case Management, Alcohol and Drug Prevention programs and referrals, Risk Reduction Workshops, HIV positive Speakers Bureau, Peer Education Training.

Notes:

Cleveland Family Health Care

1420 Fritz Street SE (off Blackburn)

Cleveland, TN 37323

Medical services, including in house labs, for those without insurance provided on a sliding scale. Verification of household income needed. Medications are the client's responsibility. All TennCare plans accepted. Sliding fee scale available

Notes:

Cleveland Pediatrics

**Dr. Susan Ermer, Dr. Felicito Fernando, Dr. Wayne Kelly, Dr. Bill Murphy,
Dr. John Murphy and Julie Walker, Nurse Practitioner**

435 25th St NW

Cleveland, TN 37311

(423) 479-9733

Notes:

Devane, Dr. Jolee M.

764 Old Chattanooga Pike SW

Cleveland, TN 37364

(423) 472-5268

Provider #: 4012706

Notes:

Epilepsy Foundation

744 McCallie Ave

Doctors Building, Suite 517

Chattanooga, TN 37403

Phone: (423) 756-1771

Services: Direct service and assistance to individuals and/or families affected by seizures. Including intake, assessment, and coordination of services to meet individual needs (e.g. medical, psychological, employment, disability, and more). Limited emergency assistance with anti-convulsion medication and blood level testing. Educational Services are also offered in this program.

Notes:

Family Friends and CPI

1620 Johnson Blvd
Cleveland, TN 37311

Barbara Burns
(423) 728-7043

Fax: (423) 479-0447

Provides case management services to children and families.

Notes:

First Baptist Church

Celebrate Recovery
340 Church Street
Cleveland, TN 37311
(423) 276-5528

Meetings are Fridays 6:30-8:30pm. Meals, music and groups included.

Notes:

Good Samaritan Medical Clinic

Corner of 8th and Walker Streets NE
P.O. Box 3330
Cleveland, TN 37320

Services: All clients receive free medical care at the clinic. Physicians, nurses and social workers will evaluate clients for medical and counseling needs. All clients receive free medical care. Clients are responsible for medications and lab tests. Clinical hours to accept patients are 4:45-6PM on Thursdays. There is a limit of accepting 20 patients. Hispanic Clinic on Mondays on Lang Street.

Notes:

Hearing Aid Bank, Sertoma Club

2414 Chambliss Av. NW

Cleveland, TN 37311

(423) 472-6581

Services: Provision of hearing aids that are purchased new and collection of used aids for distribution to those in need. The Sertoma Club is not operating the Cleveland Sertoma Speech and Hearing Clinic. Speech therapy provided two days a week. Limited financial aid for needy clients available.

Notes:

Kidney Foundation of Chattanooga

1400 McCallie Avenue

Chattanooga, TN 37403

Phone: (423) 265-4397

Services: Aid to individuals with kidney disease consists of the following: Transportation, medication, basic necessities, rent, utilities, phones, food, information, etc. There is a maximum of \$300 cash pay out for each patient.

Notes:

Lifeline Personal Response and Support Services (Cleveland)

3775 Georgetown RD.

Cleveland, TN 37312

Memorial Hospital (423) 870-6128

Memorial Home Health (423) 745-2461

A personal, caring connection 24 hours a day, 365 days a year. Affordable, easy to use personal response service just a button push away, available on the pendant or wristband, which automatically dials the Lifeline Response Center.

Notes:

Lifeline Personal Response and Support Services (Chattanooga)

P.O. Box 25608

Chattanooga, TN 37422

(423) 494-8774

A personal, caring connection 24 hours a day, 365 day a year. Affordable, easy to use personal response service just a button push away, available on the pendant or wristband, which automatically dials the Lifeline Response Center.

Notes:

Lions Club Sight Program (Evening Lions-Glasses)

Mount Olive East

P.O. Box 657

Cleveland, TN 37364-0657

Phone: (423) 472-1525

Contact Daren Wolfe at Fike Funeral Home.

Services: Glasses supplied to those in need as determined by application. Affiliated with Lions district 12-0 Eye Bank and Sight Services located at the Miller eye clinic at Erlanger Hospital for surgical assistance. Also sponsors Seeing Eye dogs.

Notes:

Memorial Hospital Home Health

6227 Lee Highway

Chattanooga, TN 37421

(423) 476-1001 or (423) 495-8550

*Health care

Nursing and personal care, infusion therapy, medical equipment, and oxygen, specialty care programs, medical social worker on staff to assist with Life Line and basic support services, Medicare/TennCare certified

Notes:

Nancy's House

P.O. Box 5086
Cleveland, TN 37320-5086
(423) 559-8592
Toll free: 1-800-454-3316
Fax: (423) 559-8559

Provides confidential support groups for those affected the HIV/AIDS, case management, client activities, resource library, speaker's bureau, consultation and advocacy. Emergency financial assistance available.

Notes:

Safe Schools Healthy Students

School Behavior Prevention Intervention Specialist Program
Shannon Lillard, Program Manager
5005 North Lee Hwy
Cleveland, TN 37312
Phone: 476-0001
Fax: 476-3902
info@sshsggrant.org

Notes:

Tennessee State Health Insurance Assistance Program (SHIP)

500 Deadrick Street
8th Floor
Nashville, TN 37243-0860
Phone: 1-877-801-0044
Local TTY: 1-615-532-3893
<http://www.state.tn.us/comaging/>

Notes:

Additional Doctors: www.bcbst.com

Hospitals

Athens Regional Medical Center

1114 W Madison Ave NW
Athens, TN 37303
(423) 745-1411 – Acute Care Hospital
Fax: (423) 744-3303

Notes:

Children’s Hospital in Knoxville

208 Clinche Avenue
Knoxville TN
865-541-8000
Fax (865) 541-8343

Notes:

Copper Basin Medical Center

144 Medical Center Drive
Copperhill, TN 37317
(423) 496-5511 – Acute Care Hospital
Fax (423) 496-6330

Notes:

Erlanger Bledsoe

71 Wheelertown Avenue
Pikeville, TN 37367 (Bledsoe)
(423) 447-2112 – Acute Care Hospital
Fax (423) 447-6960

Notes:

Rhea Medical Center

7900 Rhea County Hwy
Dayton, TN 37321
(423) 755-1121– Acute Care Hospital
Fax (423) 775-8646

Notes:

Ronald McDonald House

200 Central Avenue
Chattanooga, TN 37403
Phone: (423) 778-4300

Services: Temporary housing and meals for families of children 0-18 years old or full-time college students receiving treatment in the Chattanooga area. Operates a day room inside Children’s Hospital for patient family members in Erlanger, Siskins, or Children’s Hospital. Day room staffed by volunteers and provides showers, laundry facilities, food and respite care.

Notes:

SkyRidge Medical Center

2305 Chambliss Ave
Cleveland, TN 37312
(423) 559-6000
(423) 559-6183 ER

Notes:

SkyRidge Medical Center, Westside Campus

2800 Westside Dr. NW
Cleveland, TN 37312
(423) 33-4100
(423) 339-4131 – ER Contract Agencies
Fax: (423) 339-4372

Notes:

TC Thompson's Children's Hospital

910 Blackford Street
Chattanooga, TN 37403
(423) 778-7000
Fax: (423) 778-2096

Notes:

Woods Memorial Hospital District

886 Highway 411 N
Etowah, TN 37331
(423) 263-3600

Notes:

Mental Health

10th Judicial District Children’s Advocacy Center

704 West Madison Avenue
Athens, TN 37371
(423) 744-0599
Fax: (423) 744-8284
Grantt99@comcast.net

Children’s Advocacy Center, Forensic Interviews, Forensic Medical Exams, Counseling, Family Advocacy, Child Abuse Prevention Presentations. No charge necessary for service. No insurance necessary. Serves: Bradley, Polk, McMinn and Monroe Counties.

Notes:

AA Meetings

SkyRidge Medical Center, Main Campus
2305 Chambliss Avenue
Cleveland, TN
(423) 559-6000
Wednesday’s at 7:00PM

Notes:

Action Counseling

151 Durkee Road, NE

Cleveland, TN 37311

(423) 339-2713

Offers private marriage, individual, family and A & D counseling services. Sex offender evaluations and group therapy also available. DUI school also available.

Notes:

Alcoholics Anonymous

<http://www.alcoholics-anonymous.org/>

Alcoholics Anonymous is support group of men and women who have had a drinking problem. It is nonprofessional, self-supporting, multiracial, apolitical, and available almost everywhere. There are no age or education requirements. Membership is open to anyone who wants to do something about his or her drinking problem.

Meetings are held Wednesday at 7pm at SkyRidge Medical Center, (423) 559-6000

Notes:

AL-ANON Family Group

<http://www.al-anon.alateen.org/>

Provides an opportunity for sharing experiences of living with the problems of alcohol to gain hope and strength to maintain a healthy frame of mind and gain insight into this problem. Meetings are held

Wednesday at 7pm at SkyRidge Medical Center, (423) 559-6000

Thursday at noon at St. Therese Catholic Church, (423) 476-8123

Notes:

Alcoholics Anonymous- Charleston

Charleston Municipal Building

Contacts: (423) 745-1042 (Helpline)

Services: *Alcoholics anonymous *Substance abuse *Support Groups

International fellowship of men and women who share their experience, strength, and hope with others that they may solve their common problem and help others to recover from alcoholism and achieve sobriety.

Eligibility: Anyone with the desire to stop drinking

Time/Place: Open meetings, Sunday at 6:00 PM, Charleston Municipal Building

Notes: For a complete listing of AA meetings in McMinn County and the surrounding communities, call Contact Helpline or AA's Chattanooga Central Office at (423) 499-6003.

Notes:

Behavioral Medicine Center

2150 N. Ocoee Street, Suite 1

Cleveland, TN 37311

(423) 476-1933

Director: Dr. Vijai P. Sharma, PhD

Therapeutic intervention services include: stress management, family problems, and anxiety, panic and attention deficit and hyperactivity disorders. Special focus groups and employee assistance programs are offered on contact. Will coordinate with your doctor to work on chronic physical illness, such as hypertension, cardiac problems, stress pain management, and other chronic problems in which psychosocial interventions may be beneficial. Assistance is offered for children of divorced parents, stepfamily problems, marriage and other family problems.

Vocational Solutions: Comprehensive Psychological Evaluation, ADHD evaluation with state of the art equipment, Learning Disability Evaluations, Individual and family Therapy, Parent Training and Attention Training. Psychiatry services offered for court related matters. TennCare Accepted.

Notes:

Behavioral Research Institute, Inc.

2292 Chambliss Avenue, Suite C1 & C2

Cleveland, TN 37311

(423) 479-1590

Fax (423) 479-5679

<http://behavioralresearchinstitute.ebradley.net/>.

Director: Dr. Tom Biller

Behavioral Research Institute is a nonprofit corporation that provides child abuse prevention classes, parent stress training, anger management for adolescents and adults, parenting skills, and general stress management techniques. Spouse abuse treatment program from court referrals. Free classes regarding substance abuse problems and internet safety available. State certified domestic violence prevention program available for a modest fee.

Notes:

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Bradford Health Services

1600 Clingan Ridge Dr NW

Cleveland, TN 37312-3652

Office (423) 473-0021

Fax (423) 473-7694

1-866-246-3216 (After hours)

www.bradfordhealth.com

Services: Chemical Dependency Services include: Adult/Adolescent Care, Free Emergency Consultations Services 24-7, Family Programs, Detox-Stabilization, Residential Care and Partial Hospitalization, Addiction Therapy for Pain Management Patients, Extended Care, Healthcare Professional Program, Intensive Outpatient Program, Continuing Care, Assess to Recovery program (ATR) geared to Meth and Cocaine use. Eligibility: Commercial Insurance, TennCare, private pay, and TN State Funded Program (ATR only)

Area Served: Bradley, McMinn, Rhea, Meigs, Polk, Marion, Hamilton, Sequatchie, and North Georgia

Office Hours: 24-7 at toll-free number, Cleveland, 9AM – 5PM, Monday - Friday

Operation Hours: Adult/Adolescent Groups held nightly 5PM – 8 PM, Monday –

Thursday. Adult Group Day Session held Monday – Friday 5:00 pm – 8:00pm

Family Session Required for Adults in Program held 5:00 pm – 8:00pm, Thursdays only

DUI Class held every third Saturday of each month 8:00am – 8:00pm

Notes:

Bradley/Cleveland Rehab Services, Inc.

Children's Psychosocial Rehabilitation Services (CPRS)

P.O. Box 29

764 Old Chattanooga Pike, SW

Cleveland, TN 37364-0029

(423) 472-5268

Fax: (423) 479-1492

bradleycleveland.com

Children's Psychosocial Rehabilitation Services (CPRS) is a program that provides Therapeutic Foster Care for Tennessee to care for children who have been taken into state custody due to being identified as Dependent & Neglect or Delinquent. The children range from birth to age 18.

Notes:

Christian Counseling Services

Central Church of Christ

200 25th Street, NW

Cleveland, TN 37311

(423) 476-8941

State licensed Christian counseling offered for marital, individual and family counseling needs at low cost rates. Private pay only.

Notes:

Cleveland Counseling Association

2700 Westside Drive, W

Suite 309

Cleveland, TN 37311

(423) 728-2282

Offers child, teen and adult counseling. Marital counseling and victim counseling also available.

Notes:

Cumberland Hall – Hospital

Cumberland Hall – RTC

7351 Standifer Gap Road

Chattanooga, TN 37421

(423) 499-9007

Fax : (423) 894-3045

Notes:

First Baptist Church

Celebrate Recovery

340 Church Street

Cleveland, TN

(423) 476-5528

Services provided: includes meal, music, and groups.

Eligibility: Application process – help is given based on individual need. It is recommended clients go to United Way first. Hours of operation: Fridays 6:30-8:30pm

Notes:

First Baptist Church

Counseling Ministry

340 Church Street

Cleveland, TN

(423) 476-5528

Services provided: Licensed marriage and family therapist that provides free Christian counseling for issues/crisis families are dealing with.

Eligibility: No fees. Contact Barbara Coyle during FBC office hours to set up appointment. Hours of operation: Mondays beginning at 5:00 p.m. and Wednesday s 6:00 p.m. – 9:00 p.m.

Notes:

**First Baptist Church
Depression Class/Support Group**

340 Church Street

Cleveland, TN

(423) 476-5528

Services provided: Classes on depression offered as well as a support group for those dealing with depression.

Eligibility: Open to everyone.

Hours of operation: First Sunday of each month at 5:00 p.m. in Room 106 of the Adult Building.

Notes:

Focus Psychiatric Services, Inc.

6400 Lee Hwy Suite 110

Chattanooga, TN 37421

(423) 899-5081

Fax: (423) 490-0410

Notes:

Fortwood Mental Health Center

1028 East Third Street

Chattanooga, TN 37403

(423) 266-6751

Notes:

Grief Support Group

2305 Chambliss Avenue

Cleveland, TN 37311

(423) 559-6000

Susan Harper, 706-866-9854, Series of Education

Ongoing group: sponsored by Jim Rush Funeral Homes

Meets 1st and 3rd Tuesdays at the Holiday Inn (2400 Executive Park Dr. Cleveland, Tennessee. (423) 472-1504) Dining room from 7:00 pm to 8:30 pm. The Rev. Dr. Susan Harper (chaplain/nurse) facilitates. For information call the funeral home at (423) 472-4555 or Susan at (423) 284-1386 or 706-858-2123. This group is a round table discussion on grief issues in a community setting over a meal.

There is an educational grief group sponsored by SkyRidge Medical Center Hospice and Jim Rush Funeral Homes in Cleveland, Tennessee that meets for a six week session during Spring and Fall. These sessions are educational in nature and feature various speakers. Generally the meetings are in the educational department of SkyRidge Medical Center and occur on Tuesday evenings around the dates of late September and October or mid March and April. Call (423) 559-6092 or (423) 284-1386 for information. The Rev. Dr. Susan Harper (chaplain/nurse) facilitates these meetings.

The North Cleveland Church of God in Cleveland, Tennessee has ongoing grief sessions meeting at least twice a month or more. Call (423) 476-5513 or (423) 284-1386 for information. The Video-education program Grief Share is used. Also, other grief support is offered by various groups socially and spiritually. sharper@hutcheson.org

Notes:

Health Management Services, PC.

This is a private practice group that provides a wide array of mental health services for a fee for services. <http://healthmanagementservices.ebradley.net/>.

Notes:

Helping Paws

Amy Hicks

559-5698

helpingpaws@bellsouth.net

Provides individual counseling, small group programs, social skills, self-esteem, and anger management with therapy dogs.

Notes:

Hiwassee Mental Health Center - Behavioral Health Services

940 Ocoee Street

Cleveland, TN 37312

(423) 479-5454

Fax: (423) 339-3421

Traditional Services: Provides outpatient evaluation and treatment of persons with emotional problems, after-care medication for persons discharged from hospitals, community consultation and education, alcohol and drug abuse evaluation and treatment, children and youth services, geriatric services, limited, short-term inpatient services via admission to area hospitals. 24-hour emergency services, psychological evaluations, and in-home individual and family counseling. Flexible Funding for Families: Provides services to children and families using several models and interventions such as intensive home based services (low to moderate), symptom management, education on parenting, stress management, anger control, advocacy, and counseling.

Notes:

Hiwassee Mental Health Center – Athens

1805 Ingleside Ave

Athens, TN 37303

(423) 745-8802

Fax (423) 744-7064

Notes:

Juvenile Alcohol and Drug Education (JADE)

Lisa Wiley, Director
1620 Johnson Boulevard
Cleveland, TN 37311
(423) 728-7081
Fax: (423) 476-0538
jadeexec44@aol.com

Notes:

Johnson Mental Health

420 Bell Avenue
P.O. Box 4028
Chattanooga, TN 37405
(423) 634-8884
Fax (423) 634-0813

Notes:

Johnson Mental Health – Rhea County

PO Box 485
7200 Rhea County Highway
Dayton, TN 37321
(423) 570-0077
Fax (423) 775-3815

Notes:

Lakeshore

5908 Lyons View Pike
Knoxville, TN 37919
(865) 584-1561
Fax (865) – 450-5222

Notes:

Moccasin Bend Mental Health Institute

100 Moccasin Bend Road
Chattanooga, TN 37405
(423) 265-2271
Fax: (423) 785-3388

Notes:

Mountain Valley Mental Health

PO Box 610
215 Hickman Road
Jasper, TN 37347
(423) 942-3961
Fax (423) 942-6895

Notes:

Narcotics Anonymous

<http://www.na.org>

NA is a nonprofit support group of men and women for whom drugs had become a major problem. They meet regularly to help each other stay clean.
Sunday at 7pm at SkyRidge Hospital, (423) 559-6000

Notes:

North Cleveland Church of God

Cleveland, TN

(423) 476 5513 or (423) 284 1386

Grief sessions meeting at least twice a month or more. The Video-education program Grief Share is used. Also, other grief support is offered by various groups socially and spiritually. sharper@hutcheson.org

Notes:

Ocoee Counseling Services

Tracy Terpstra

2189 APD 40, Suite A

Cleveland, TN 37312

(423) 559-3129

Provides family, individual and addiction counseling for all ages. Accepts TennCare and private insurance.

Notes:

Parkridge Valley Hospital

2200 Morris Hill Road
Chattanooga, TN 37421
(423) 894-4220 or (423) 499-2339
Fax (423) 499-2343

Notes:

Parkridge Valley Outpatient

2775 Executive Park Drive NW, Suite 2
Cleveland, TN 37312
(423) 472-1999
Fax (423) 472-6667

Notes:

Partnership for Families, Children, and Adults

Consumer Counseling
800-459-CCCS (2227)
Provides Family and Individual Counseling, Education, and Prevention Services. Crisis and Emergency Services, Youth Services for Abused, Neglected, and Homeless Youth. Specialized Support Services for Adults and Aged.

Notes:

Peerless Road Church

3301 Peerless Rd NW
Cleveland, TN 37312-3834
(423) 303-2680

Counseling Ministry provided for those in the community in need of assistance. There are four certified counselors on staff and this ministry is free of charge. Person needing assistance must call church and leave a name a contact number.

Notes:

Pine Ridge Treatment Center

2800 Westside Drive NW
Cleveland, TN 37312
(423) 339-4166
Fax (423) 339-4350
Hope Line (423) 479-4673

Notes:

Play Therapy Center (Lee University)

Blythe Neighborhood Safe Haven and Resource Center
1075 Blythe Avenue
Cleveland, TN 37311
(423) 728-3551

Provided by Lee University graduate students. Provides counseling through the use of child play to help children with emotional or social difficulties caused by trauma, mental illness or developmental delays.

Notes:

Regional Intervention Program (RIP)

443 North Ocoee Street

Cleveland, TN 37311

(423) 339-6781

Director: Carolyn Gibbon

Provides services to families with younger children who have behavioral concerns.

Children are eligible for RIP from 2 years through the kindergarten year.

Notes:

Rush Funeral Home

Cleveland, TN

Educational grief group meets for a six week session during spring and fall. These sessions are educational in nature and feature various speakers. Generally the meetings are in the educational department of SkyRidge Medical Center and occur on Tuesday evenings around the dates of late September and October or mid March and April. Call (423) 559 6092 or (423) 284 1386 for information. The Rev. Dr. Susan Harper (chaplain/nurse) facilitates these meetings.

Notes:

Safe Schools Healthy Students

School Behavior Prevention Intervention Specialist Program

Shannon Lillard, Program Manager

5005 North Lee Hwy

Cleveland, TN 37312

Phone: 476-0001

Fax: 476-3902

info@sshsggrant.org

Notes:

Signal Centers - Administrative Offices

109 North Germantown Road
Chattanooga, TN 37411

(423) 698.8528

Fax: (423) 624.1365

Signal Centers, Inc. is a community based 501 (c) (3) non-profit organization funded through a variety of federal, state, local agencies, local service and community groups, various fund-raising activities, and charitable donations.

Strengthening children, adults, and families through services focusing on disabilities, early childhood education, and self-sufficiency

Notes:

TEAM Centers Inc.

600 North Holtzclaw Avenue, Suite 100

Chattanooga, TN 37404

(423) 622 0500

TEAM Centers helps children and adults who have handicaps, developmental challenge, or are at-risk; maximize their potential by providing diagnostic, referral and follow-up service. The family support program improves the quality of the lives of the families who have a member with a severe disability by providing funding for respite, medical equipment and supplies, etc. that they need to reside in their natural home.

Notes:

Teen Challenge of the Mid-South (Chattanooga)

1108 West 33rd St
Chattanooga, TN 37410
(423) 756-5558

Services involve support groups, support brothers and support sisters, distribution of literature, audio visuals, drug prevention, presentations, speakers, and programs. Referrals to rehabilitation programs, counseling, and a special education program for inmates. Our overall emphasis is on the dysfunctional family. Office hours are 8 am to 5 pm Monday through Friday.

Notes:

TIPS (Tennessee Infant Parent Services)

540 McCallie Ave. Ste.420
Chattanooga, TN 37402
(423) 634 7115
Fax: (423) 634 6006

Pam.france@state.tn.us

Home based family education and special instruction for infants and toddlers with special needs.

No cost necessary, no insurance needed. Can translate Spanish and Sign Language

Notes:

Wellspring Counseling

2241 North Ocoee Street
Cleveland, TN 37311
(423) 473-8555

Sonjia Hunt
Beverly Sherman

Offers Christian counseling for adult individuals, couples and families. Private pay based on individual's ability to pay.

Notes:

Y-CAP

350 Central Avenue, NW

Cleveland, TN 37311

(423) 479-4768

Director: Joe Smith

Administered through the Cleveland YMCA, is an intensive intervention program for children between the ages of 10 and 14 referred through the juvenile court system aimed at turning self destructive behavior into positive, healthy activity.

Notes:

Youth Villages

Franklin Building, Suite 200

5726 Marlin Road

Chattanooga, TN 37411

(423) 954-8890

1 (866) 791-9225 – Crisis line

FAX: (423) 954-8880

<http://www.youthvillages.org/aboutUs.aspx>

The Chattanooga professional staff provides home-based counseling and therapeutic foster care to children and families in Bledsoe, Bradley, Coffee, Franklin, Grundy, Hamilton, Marion, McMinn, Meigs, and Monroe, Polk, Rhea and Sequatchie counties. Youth Villages also serves East Tennessee through offices in Knoxville, Johnson City and Morristown. Seventy-five percent of Youth Villages children have multiple problems, which may include developmental or learning disabilities.

Notes:

Additional Doctors: www.bcbst.com

Support Groups

SkyRidge Medical Center

AA Meetings

SkyRidge Medical Center
2305 Chambliss Avenue
Cleveland, TN
(423) 559-6000
Wednesday's at 7:00PM

Notes:

Alcoholics Anonymous

<http://www.alcoholics-anonymous.org/>

Alcoholics Anonymous is support group of men and women who have had a drinking problem. It is nonprofessional, self-supporting, multiracial, apolitical, and available almost everywhere. There are no age or education requirements. Membership is open to anyone who wants to do something about his or her drinking problem. Meetings are held Wednesday at 7pm at SkyRidge Medical Center, (423) 559-6000

Notes:

COPE Breast Cancer Survives

2305 Chambliss Avenue
Cleveland, TN 37311
(423) 559-6000

Support Group that meets every fourth Tuesday of the month 5:30 to 8:30 at SkyRidge Medical Center

Notes:

Forever Angels

2305 Chambliss Avenue

Cleveland, TN 37311

(423) 559-6000

<http://www.mindspring.com/~rledford/angels.htm>

A parent support group which meets at the Women's Center of SkyRidge Medical Center. The primary goal of *Forever Angels* is to work with the parents and families through the loss of their babies from miscarriages or still-births. Meetings are held at the Women's Center on the fourth Thursday of every month from 7:00 pm to 8:30 pm.

Notes:

Grief Support Group

2305 Chambliss Avenue

Cleveland, TN 37311

(423) 559-6000

Susan Harper, 706-866-9854, Series of Education

Ongoing group: sponsored by Jim Rush Funeral Homes

Meets 1st and 3rd Tuesdays at the Holiday Inn (2400 Executive Park Dr.

Cleveland, TN (423) 472-1504) Dining room from 7:00 pm to 8:30 pm. The Rev.

Dr. Susan Harper (chaplain/nurse) facilitates. For information call the funeral

home at (423) 472-4555 or Susan at (423) 284-1386 or 706-858-2123. This group

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feature various speakers. Call (423) 559-6092 or (423) 284-1386 for information.

The Rev. Dr. Susan Harper (chaplain/nurse) facilitates these meetings.

The North Cleveland Church of God in Cleveland, TN has ongoing grief sessions

meeting at least twice a month or more. Call (423) 476-5513 or (423) 284-1386

for information. sharper@hutcheson.org

Notes:

Alcoholics Anonymous- Charleston

Charleston Municipal Building

Contacts: (423) 745-1042 (Helpline)

Services: *Alcoholics anonymous *Substance abuse *Support Groups

International fellowship of men and women who share their experience, strength, and hope with others that they may solve their common problem and help others to recover from alcoholism and achieve sobriety.

Eligibility: Anyone with the desire to stop drinking

Time/Place: Open meetings, Sunday at 6:00 PM, Charleston Municipal Building

For a complete listing of AA meetings, call Contact Helpline or AA's Chattanooga

Central Office at (423) 499-6003.

Notes:

Alzheimer's Association

735 Broad Street, Suite 300

Chattanooga, TN 37402

(423) 265-3600

Hours: 8:30am to 5pm, Monday through Friday

Provides support, education, and assistance to people with Alzheimer's and related disorders, their families, and caregivers. Specific services include: Newsletter, Help Line, Family Assistance Program, Support Groups and Programs, Workshops, and professional care giving training.

Notes:

Birth Defects Center

Erlanger Health System
975 East 3rd Street
Chattanooga, TN 37403
(423) 778-2222

<http://www.boehmbdc.com/>

Offers medical care, financial assistance, and social support to those individuals who are born with a congenital birth defect of the central nervous system. Spina Bifida and Hydrocephalus are two of the most common.

Notes:

Child Support Self Help Group

1103 Linda DR, SE
Cleveland, TN 37311
(423) 472-2861

Counseling and support of custodial parents in regard to gaining child support and needs on visitation, guidance and direction in child psychology.

Notes:

Family Violence Program/Harbor Safe House

Family Resource Agency

3680 Michigan Avenue, NE
Cleveland, TN 37323
Hotline #: (423) 476-3886
Business #: (423) 479-9339 ext. 25 - 8:00am to 5:00pm
Fax #: (423) 472-4823

Serves victims of Domestic Violence and Sexual Assault from Bradley and Polk Counties who are 18 years and older. Services included: A 24 Hour Hotline. Confidential shelter (Harbor Safe House), individual counseling, support groups, rape and sexual assault services, legal advocacy, local transportation, community education and follow-up. No fee for services. Community Support Group meets every Monday from 6:30 to 7:30. Child care provided up to age 12.

Notes:

Youth Villages

Franklin Building, Suite 200

5726 Marlin Road

Chattanooga, TN 37411

PHONE: (423) 954-8890

1 (866) 791-9225 – Crisis line

FAX: (423) 954-8880

<http://www.youthvillages.org/aboutUs.aspx>

The Chattanooga professional staff provides home-based counseling and therapeutic foster care to children and families in Bledsoe, Bradley, Coffee, Franklin, Grundy, Hamilton, Marion, McMinn, Meigs, and Monroe, Polk, Rhea and Sequatchie counties. Youth Villages also serves East Tennessee through offices in Knoxville, Johnson City and Morristown. Seventy-five percent of Youth Villages children have multiple problems, which may include developmental or learning disabilities.

Notes:

Housing

Chattanooga Room in the Inn

230 N. Highland Park Ave

Chattanooga TN 37404

(423) 624 6144

Fax: (423) 624 6061

Temporary (up to 90 days) shelter for homeless women and children/goal oriented programs & services

Notes:

Chilhowee Apartments

118 Chilhowee Cir.

Benton, TN 37307

Phone (423) 338-9419

Hours: Tuesday and Thursday 4:45PM – 6 PM, Saturday 9AM – 11AM

Services: Provides low-income housing.

Notes:

Cleveland Housing Authority

450 Walker Street

Cleveland, TN 37311

Phone: 479-8855

Hours of Operation: 8:30 a.m. – 4:30 p.m.

Monday, Tuesday, Thursday, Friday.

Services: Rental properties are provided based on income. Applications are taken at the office by appointment. Vacancies are filled from a waiting list. Locations are: Various throughout Cleveland

Notes:

Cleveland Emergency Shelter

745 Wildwood Avenue

Cleveland, TN 37311

Phone: 478-1458

Hours of Operation:

4:00 p.m. – 8:00 a.m. Daily

Provides emergency shelter, food and information (including job search information) to those in temporary need of shelter.

Notes:

Habitat for Humanity

243 Broad Street

Cleveland, TN 37311

Phone: 476-6947

Hours of Operation: 9:00 a.m. – 5:00 p.m.

Monday – Friday

Services: Provide affordable housing for families in financial need. Based on an ability to make low monthly payments and a willingness to participate in the program. The selection process includes examining the existing structure in which the family resides and making determinations as to the substandard nature of an existing house.

Notes:

Reality House/Halfway House (Hiawassee Mental Health)

1855 Executive Park

Cleveland, TN 37312

Phone: (423) 479-0353

Services: Transitional residence for those recovering from substance abuse. Reality House/Halfway House is a program of Volunteer Behavioral Care Corporation.

Notes:

Section 8 Housing-Project Based

Southern Housing Management

555 Broad Street, NW

Cleveland, TN 37311

Phone: (423) 476-2273

Services: Rental properties are provided based on income. Applications are taken at each property by appointment. Vacancies are filled from a waiting list.

Hours of Operation: 8:00 – 5:00 Monday - Friday

Locations are:

Spring Brook 472-0127

Pine Forest 479-2061

Ocoee Village 479-3621

Horizon Square is also Section 8 Project-Based Housing, but is not under Southern Housing Management. For information on Horizon Square (including vacancies), call 476-9393.

Notes:

Life Skills

American Red Cross, Hiwassee Chapter

304 20th Street, SE

Cleveland, TN 37311

(423) 472-1595

<http://www.redcross.org/>

Hours: 9am to 5pm, Monday through Friday

Provide services to the military and veterans and their families, disaster preparedness, relief and community education, instruction in water safety, CPR, first aid, baby-sitting, and nursing assistant. International services including language bank, hospital volunteers, youth involvement, and HIV/AIDS education. Provides immediate temporary needs for families in house fires.

Notes:

Basic Adult Education GED Programs

Cleveland Office

1075 Blythe Avenue

Cleveland TN 37311

(423) 473-8473

Notes:

Behavioral Research Institute, Inc.

2292 Chambliss Avenue, Suite C1 & C2

Cleveland, TN 37311

(423) 479-1590

Fax (423) 479-5679

<http://behavioralresearchinstitute.ebradley.net/>.

Director: Dr. Tom Biller

Behavioral Research Institute is a nonprofit corporation that provides child abuse prevention classes, parent stress training, anger management for adolescents and adults, parenting skills, and general stress management techniques. Spouse abuse treatment program from court referrals. Free classes regarding substance abuse problems and internet safety available. State certified domestic violence prevention program available

for a modest fee.

Notes:

Bradley-Cleveland Community Services Agency

155 6th Street; P.O. Box 3297

Cleveland, TN 37311

(423) 479-4111 Phone

(423) 479-4133 Fax

Harry S. Johnson, Executive Director

Notes:

Home Delivered Meals – Home delivered noonday meals for disabled adults 60 and older. Contact Pamela Yarber at 479-4111, Monday – Friday 8:00 a.m. to 4:30 p.m.

Notes:

Congregate Meals – Lunch, arts and crafts, recreation, music, devotion, activities, exercise, shopping, and trips for those 60 years old and older at these sites:

Senior Activity Center – Contact Dwight Donohoo, Barbara Webb or Kathy Hunnell at 559-2171 Monday – Friday 8:00 a.m. to 4:30 p.m.

Walker Street Nutrition – Contact Lillian Gains at 476-1598 Monday – Friday 8:00 a.m. to 1:00 p.m.

Charleston Senior Center – Contact Delois McCleary at 336-2145 Monday – Friday 8:00 a.m. to 1:00 p.m.

Notes:

Cleveland Emergency Shelter – Provides temporary housing for the homeless, food and information/referrals. Contact Dwight Donohoo at 479-4111 Monday – Friday 8:00 a.m. to 4:30 p.m. or at 478-1458 after 4:00 p.m.

Notes:

Senior Discount Card – Discount cards that are issued to adults 60 years old or older. Call Barbara Webb at 559-2171 Monday – Friday 8:00 a.m. to 4:30 p.m.

Notes:

Energy Assistance Program – Assistance to Elderly, Handicapped and other low-income persons with their winter heating and summer cooling bills. Contact Jacqueline Westfield at 479-4111 Monday – Friday 8:00 a.m. to 4:30 p.m.

Notes:

Home Energy Assistance (LIHEAP)
LIHEAP Program Specialist
(615) 313-4766

The Low Income Home Energy Assistance Program (LIHEAP) is 100% federally-funded through a grant from the Federal Department of Health and Human Services. LIHEAP provides funds to the states to help meet the utility costs of low-income eligible elderly and disabled adults.

The program is administered through contracts to a network of **19 established non-profit and local government agencies** experienced in providing energy assistance programs. Services are available in all 95 counties. The LIHEAP program services more than 60,000 Tennessee households each year.

Eligibility is based on established federal poverty guidelines. Activities consist of assistance to supplement home energy costs (heating and cooling). The assistance is in the form of a payment to the utility company or home energy provider.

Notes:

Weatherization – Prevention of air infiltration through insulation measures to help reduce utility bills of low-income families. Contact Jacqueline Westfield at 479-4111 Monday – Friday 8:00 a.m. to 4:30 p.m.

Notes:

Emergency Food Assistance Program – Bi-monthly distribution of surplus commodities. Contact Jacqueline Westfield at 479-4111 Monday – Friday 8:00 a.m. to 4:30 p.m.

Notes:

Summer feeding program – This three month program begins in June and continues through the second week of August. It provides nutritious meals to children 18 years of age and younger. This program operates Monday – Friday. Contact Jacqueline Westfield at 479-4111 Monday – Friday 8:00 a.m. to 4:30 p.m.

Notes:

Bilingual/Hispanic Services – Contact De’Sha Rogers, Monday – Friday 12 Noon to 4:30 p.m.

Notes:

Housing Assistance Program – Contact Melanie McMahan, Marie Phillips or Dale Enos at 479-4111 Monday – Friday 8:00 a.m. to 4:30 p.m.

Notes:

Bradley/Cleveland Services, Inc.

764 Old Chattanooga Pike, SW

Cleveland, TN 37364

(423) 472-5268

Provides services for the mentally handicapped including a comprehensive development program. The agency also has an educational program serving mentally handicapped students of the city and county school systems. The agency operates residential homes, serving both adults, and children, specializing in training individuals who need help acquiring basic living skills and a semi-independent living apartment complex.

Notes:

Cleveland Career Center

TN Department of Labor
173 Broad St. SW
Cleveland, TN 37311

Workforce development, job services, and career counseling for anyone in need of employment.

Job search assistance, training assistance, information related to training services to adults and young adults ages 16-21, job openings, resume development, career planning, leadership skills, interviewing, etc. No cost necessary.

*Unemployment claims are not accepted at this location. Claims must be submitted via telephone 1-877-813-0950 or via the web at www.tn.gov/labor-wfd

Notes:

Cleveland Historic Library

Opportunity for Adult Reading Tutoring (OAR)

833 North Ocoee Street
Cleveland, TN 37311
Phone: (423) 478-1117

Services: Services provided: OAR is a private, non-profit organization, funded by United Way of Bradley County. Services are free to adults and families who need to improve literacy skills. OAR staff & volunteers are dedicated to enhancing the lives of adults and families by offering instruction in basic skills: reading, math, writing and job-related skills. All services provided by OAR are free.

Notes:

Cleveland State Community College

Job Placement Office
(423) 472-7141 ext 361

Offers career assistance and placement to current students and alumni only.

Notes:

F.U.T.U.R.E (Broad Street United Methodist Church)

Unity Center
685 Benton Pike, NE
Cleveland, TN 37311
(423) 478-1661

Kim Bounds

A Christian after-school program for students in grades Kindergarten – 6th that provides help and encouragement for students to succeed in school and prepare for life. Regular classes are offered that focus on the development of life skills such as cooking and healthy living. Enrichment experiences in the arts and other forms of self-expression are also integral part of the program. Services offered are provided through the Holston Methodist Church free of charge.

Notes:

Girl Scouts of Moccasin Bend Council, Inc.

P.O. Box 15969
1936 Dayton Blvd.
Chattanooga, TN 37415
Mon 11:30am-8: 30pm, Tues-Thurs. 8:30am-6pm, Fri. 8:30am-12: 30pm
(423) 877-2688
Fax (423) 877-5587
<http://www.mbgsc.org>

Counties Served: Bledsoe Bradley Grundy Hamilton Marion McMinn Meigs Polk Rhea Sequatchie Van Buren

Offering an informal educational program to girls ages 5-17. The program is based on ethical and moral values and seeks to help girls reach their full potential under the guidance of caring, adult volunteers. Girls may participate in troops, interest groups or as individuals. Programs include arts, science, math, and career mentoring and life skills, among others.

Notes:

Junior Achievement (K-12 Program)

850 Raider Drive
Cleveland, TN 37312
Phone: (423) 476-6772

Services: Provide economic educational experiences for students in the classroom. Prepare students to become workforce ready and to understand their role in the economic system. Provides the environment to fuel the entrepreneurial spirit and inspires young people to excel.

Notes:

Kids on the Block (Cleveland)

2573 Georgetown Road, NW
Cleveland, TN 37311
Phone: (423) 478-5437

Services: Provides programs for children and adolescents dealing with AIDS, asthma, blindness, Cerebral Palsy, divorce, cultural and medical differences, drug and alcohol abuse, fire safety, deafness, learning disabilities, Leukemia, literacy, mental retardation, physical and sexual abuse, healthy snacking, Spina Bifida, teenage pregnancy, safety on wheels, water safety, Arthritis, organ donation and transplant, and also deals with teen pregnancy.

Notes:

LUDIC, Lee University Developmental Inclusion Classroom

(423) 614-8190
Fax (423) 614-8180

Services Provided: LUDIC is a school for Autistic or developmental disabled children from ages 3 to 12. Children can be referred to the program by Cleveland or Polk County school systems or there is also a private pay option.

Notes:

Ocoee Region Multicultural Services

PO Box 5482

Cleveland, TN 37320-5482

Located at the Family Resource Center (old Blythe School)

Phone:(423) 472-4340

Fax: (423) 4312

Mission: Ocoee Region Multicultural Services is dedicated to promoting community awareness and acceptance of diversity among its citizens through a harmonious, safe, and healthy environment.

Services: ORMS provides listings of housing, banking, healthcare, employment, education, religious, and business services, as well as providing information and resources regarding the immigration and naturalization process. ORMS provides translation services and a listing of available English as a Second Language (ESL) classes. ORMS also services the community by providing immigration statistics, training and development to transition immigrants into the workforce, diversity audits, community activities and cultural programs, creating and fostering economic and educational relationships between our area and international sectors, and networking for U.S. and international business owners in conjunction with our Cleveland-Bradley Chamber of Commerce.

Notes:

Siskin Children's Institute

1101 Carter Street

Chattanooga, TN 37402

(423) 648-1700

Fax (423) 648-1739

Siskin School provides a quality early childhood education to children with special needs and disabilities. Siskin Training and Resource Center provides disability information and support to families, trainees and professionals through a dynamic array of outreach programs. The center offers a free lending library, family support, specialized training for educators and health professionals, and playground education to help organizations create play spaces for children of all abilities.

Notes:

Star Lite Ministries

2251 N. Ocoee St.
Cleveland TN 37311
(423) 476 2727
Fax: (423) 476 2829

E-mail: info@starliteministries.org
www.starliteministries.org/home.php

Services: They have College aged girls who are trained to become mentor's to girls in middle and high school. It is a one day a week after school program. The teens keep a journal and are provided journal time once a week with the mentor. The mentor takes the journals home and read them and makes comments in them. They have special events once a semester like a 12 hour all night sleep over where they get a make over and provide free food. The director is Amy Beth.

Notes:

Tennessee Vocational Training Center

3069 Overlook Dr NE
Cleveland, TN 37312
(423) 478-0330

Agency provides job training and employment assistance to working age individuals who have a physical or mental impairment which constitutes or results in a substantial impediment to employment. This can include individuals receiving SSI or SSDI benefits, based on disability or blindness.

Notes:

Tutoring Program

Cleveland Historical Library Branch
833 Ocoee Street
Cleveland, TN 37311
(423) 478-1117

Notes:

University of Tennessee Extension - Bradley County

95 Church Street
Cleveland TN, 37311
(423) 728-7001
Fax: (423) 339-0729

Service offers out-of-school educational programs for youth and adults, including 4-H. This agency provides services to farmers, families, processors, youth community leaders, handlers, consumers, and other who may benefit from Agricultural and Family and Consumer Science research. Cleveland Office.

University of Tennessee Extension also offers the **Tennessee Nutrition & Consumer Education Program (TNCEP)**. This program focuses on topics such as childhood obesity, dietary guidelines, life long healthy eating, supermarket sense, and take-up food safety. The program is offered in schools, child care centers, elderly service sites, community centers, Department of Human Services Offices, Public Housing Communities, emergency food assistance sites, and Extension Offices. For more information call Kaye Smith at (423) 728-7001

Notes:

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Out of Home Care

Bachman Memorial Home

414 Brymer Creek Road
McDonald, TN 37353
(423) 479-4523

<http://www.bachmanacademy.org/>

Provides residential treatment facility and school for boys with ADD, ADHD, as well as other learning and behavioral difficulties.

Notes:

Bethel Bible Village Children's Home

3001 Hamill Road
Hixson, TN 37343.

Executive Director: Myron Wilkins.

David Shinn, admissions and community outreach manager

(423) 842-5757 Ext. 222

Fax (423) 842-5785

E-mail: davids@bethelbiblevillage.org .

Visit the website at www.bbv.org

Bethel Bible Village Children's Home is located in Hixson, 3 miles northeast of Chickamauga Dam and 2 miles east of Northgate Shopping Mall.

Providing out-of-home care for school-age children ages 5 to 18 whose families are in crisis. Bethel also cares for teen moms ages 15 to 19 who want to keep their baby.

Bethel is a non-denominational Christian ministry funded primarily from individual, church, civic club, business and other community donations.

Contact David Shinn, Bethel's admissions and community outreach manager. His phone is (423) 842-5757 Ext. 222: Fax (423) 842-5785 or e-mail David at

davids@bethelbiblevillage.org . Visit the website at www.bbv.org .

Enrollment fees are based on a sliding scale according to the family's ability to pay.

However no child is refused due to family's inability to pay.

Notes:

New Life Maternity Home

4865 Freewill Road
Cleveland, TN 37312
Norvel Hayes, Founder; Gina Howell, Director
(423) 478-5351
Fax: (423) 478-5351

Offer residential care for expectant single moms
Services: Residential care, counseling, spiritual guidance and medical services to young women who find themselves pregnant, unwed and in need of services. Some placement assistance is also available for after the birth of the baby.

Notes:

Smoky Mountain Children's Home

Foster Family Care
449 McCarn Circle
Sevierville, TN 37864-4391
**Southeast Region:*
(423) 715-6922 (phone)
(423) 559-0523 (fax)
judy Marie7777@yahoo.com (email)
**Sevierville Campus:*
865-453-4644 (phone)
865-365-0220 (fax)
fostercaredir@smch.cc (email)

Smoky Mountain Children's Home is a non-profit faith-based provider agency of foster care services, in-home services and adoption services. The Smoky Mountain Children's Home Sevierville Campus serves as a level 2 non-constraint residential care facility. Visit our website at www.carecampusnews.cc.

Notes:

Tennessee Baptist Children's Homes

6623 Lee Highway
Chattanooga, TN 37421
1-800-624-8591
(423) 892-2722
Fax (423) 855-1304
www.tbch4kids.org

Provides Residential care for children ages 5 to 18 from families in crisis. Counseling services and Adoption-related services are available. Government funding not accepted so children can be taught Christian values without restriction. Provide Family-style residential homes with house parents. Other East Tennessee locations: Kingsport, Oakdale, and Cleveland

Notes:

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Support Groups

SkyRidge Medical Center

Alcoholics Anonymous

<http://www.alcoholics-anonymous.org/>

Alcoholics Anonymous is support group of men and women who have had a drinking problem. It is nonprofessional, self-supporting, multiracial, apolitical, and available almost everywhere. There are no age or education requirements. Membership is open to anyone who wants to do something about his or her drinking problem. Meetings are held Wednesday at 7pm at SkyRidge Medical Center, (423) 559-6000

Notes:

COPE Breast Cancer Survives

2305 Chambliss Avenue
Cleveland, TN 37311
(423) 559-6000

Support Group that meets every fourth Tuesday of the month 5:30 to 8:30 at SkyRidge Medical Center

Notes:

Forever Angels

2305 Chambliss Avenue
Cleveland, TN 37311
(423) 559-6000
<http://www.mindspring.com/~rledford/angels.htm>

A parent support group which meets at the Women's Center of SkyRidge Medical Center. The primary goal of *Forever Angels* is to work with the parents and families through the loss of their babies from miscarriages or still-births. Meetings are held at the Women's Center on the fourth Thursday of every month from 7:00 pm to 8:30 pm.

Notes:

Grief Support Group

2305 Chambliss Avenue

Cleveland, TN 37311

(423) 559-6000

Susan Harper, 706-866-9854, Series of Education

Ongoing group: sponsored by Jim Rush Funeral Homes

Meets 1st and 3rd Tuesdays at the Holiday Inn (2400 Executive Park Dr.

Cleveland, TN (423) 472-1504) Dining room from 7:00 pm to 8:30 pm. The Rev.

Dr. Susan Harper (chaplain/nurse) facilitates. For information call the funeral

home at (423) 472-4555 or Susan at (423) 284-1386 or 706-858-2123. This group

is a round table discussion on grief issues in a community setting over a meal.

There is an educational grief group sponsored by SkyRidge Medical Center Hospice and Jim Rush Funeral Homes in Cleveland, TN that meets for a six week session during Spring and Fall. These sessions are educational in nature and feature various speakers. Generally the meetings are in the educational department of SkyRidge Medical Center and occur on Tuesday evenings around the dates of late September and October or mid March and April. Call (423) 559-6092 or 423-284-1386 for information. The Rev. Dr. Susan Harper (chaplain/nurse) facilitates these meetings.

The North Cleveland Church of God in Cleveland, TN has ongoing grief sessions meeting at least twice a month or more. Call (423) 476-5513 or (423) 284-1386 for information. The Video-education program Grief Share is used. Also, other grief support is offered by various groups socially and spiritually.
sharper@hutcheson.org

Notes:

Alcoholics Anonymous- Charleston

Charleston Municipal Building

Contacts: (423) 745-1042 (Helpline)

Services: *Alcoholics anonymous *Substance abuse *Support Groups

International fellowship of men and women who share their experience, strength, and hope with others that they may solve their common problem and help others to recover from alcoholism and achieve sobriety.

Eligibility: Anyone with the desire to stop drinking

Time/Place: Open meetings, Sunday at 6:00 PM, Charleston Municipal Building

Notes: For a complete listing of AA meetings in McMinn County and the surrounding communities, call Contact Helpline or AA's Chattanooga Central Office at (423) 499-6003.

Notes:

Alzheimer's Association

735 Broad Street, Suite 300

Chattanooga, TN 37402

(423) 265-3600

Hours: 8:30am to 5pm, Monday through Friday

Provides support, education, and assistance to people with Alzheimer's and related disorders, their families, and caregivers. Specific services include: Newsletter, Help Line, Family Assistance Program, Support Groups and Programs, Workshops, and professional care giving training.

Notes:

Birth Defects Center

Erlanger Health System

975 East 3rd Street

Chattanooga, TN 37403

(423) 778-2222

<http://www.boehmbdc.com/>

Offers medical care, financial assistance, and social support to those individuals who are born with a congenital birth defect of the central nervous system. Spina Bifida and Hydrocephalus are two of the most common.

Notes:

Child Support Self Help Group

1103 Linda DR, SE
Cleveland, TN 37311
(423) 472-2861

Counseling and support of custodial parents in regard to gaining child support and needs on visitation, guidance and direction in child psychology.

Notes:

Family Violence Program/Harbor Safe House

Family Resource Agency

3680 Michigan Avenue, NE
Cleveland, TN 37323
Hotline #: (423) 476-3886
Business #: (423) 479-9339 ext. 25 - 8:00am to 5:00pm
Fax #: (423) 472-4823

Serves victims of Domestic Violence and Sexual Assault from Bradley and Polk Counties who are 18 years and older. Services included: A 24 Hour Hotline. Confidential shelter (Harbor Safe House), individual counseling, support groups, rape and sexual assault services, legal advocacy, local transportation, community education and follow-up. No fee for services. Community Support Group meets every Monday from 6:30 to 7:30. Child care provided up to age 12.

Notes:

Youth Villages

Franklin Building, Suite 200
5726 Marlin Road
Chattanooga, TN 37411
PHONE: (423) 954-8890
1 (866) 791-9225 – Crisis line
FAX: (423) 954-8880
<http://www.youthvillages.org/aboutUs.aspx>

The Chattanooga professional staff provides home-based counseling and therapeutic foster care to children and families in Bledsoe, Bradley, Coffee, Franklin, Grundy, Hamilton, Marion, McMinn, Meigs, and Monroe, Polk, Rhea and Sequatchie counties. Youth Villages also serves East Tennessee through offices in Knoxville, Johnson City

and Morristown. Seventy-five percent of Youth Villages children have multiple problems, which may include developmental or learning disabilities.

Notes:

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Transportation

A & K Cab Co

(423) 559-1945

Notes:

CUTAS/SETHRA Transportation

(423) 339-2431

1250 Old Chattanooga Pike

Cleveland, TN 37311

(423) 478-1396

(423) 478-3199

www.sethratransit.org

Cutas provides transportation to the public through set bus stops and routes for a small fee. Bus maps and route schedules available through the transit office. Buses operate between the hours of 6:00am and 7:00 pm.

Sethra provides van service to citizens to regular appointment. Must call to schedule pick-up. Call for more information and fee schedule. TennCare will pay for transportation to medical appointment. Client must call TennCare five days in advance to schedule.

Notes:

Quick Cab Transportation

559-8176

Provides transportation to any location. Available 24 hours a day, 7 days a week. Fee based on meter system. TennCare will pay for medical appointment transportation; call number listed on back of TennCare card five days in advance.

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A special thanks to all of the Community Advisory Board members who contributed their time and resources to make this manual possible. The manual will be up-dated yearly and can be assessed by contacting the Department of Children Services, Lori Jolly (423) 338-9039 or lori.jolly@state.tn.us